

600ml Gooseneck Pour Over Kettle

Information for use



Thank you for purchasing the Gooseneck Pour Over Kettle from DMD Collective. Designed for controlled pouring and precise hot-water preparation, this 600ml Gooseneck Kettle combines a slim curved spout with a modern finish and digital temperature controls.

To ensure safe and correct operation, please read this manual carefully before use.

Health and Safety Guidelines

- Always unplug the unit when not in use, before cleaning, or when adding or removing parts. Please read the instructions carefully before using any appliance.
- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Check the power cord and plug regularly for any damage. The cord or plug will need to be replaced if it is damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take it in for examination and/or repair by an authorized service agent.
- To reduce the risk of electric shock, do not immerse or expose the assembly, plug, or power cord to water or any other liquid.
- Never immerse the unit in water or any other liquid for cleaning purposes. Do not reach for an appliance that has fallen into the water. Unplug immediately.
- Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains.
- Injury, fire, or electric shock could result from the use of accessory attachments that the manufacturer has not approved or supplied.
- A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord. Do not let the cord hang over the edge of a table or counter.
- Ensure that the cord is not in a position where it can be pulled inadvertently.
- Do not allow the cord to touch hot surfaces, and do not place it on or near a hot gas or electric burner or a heated oven. Do not place the unit on a hot surface.
- This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended purpose.
- Do NOT carry the unit by the power cord.
- Do not leave this appliance unattended during use. An appliance should never be left unattended when plugged in.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use or for repairs carried out by unauthorised personnel.
- In the event of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment, or repair.
- Always insist on the use of original spare parts. Failure to comply with the above-mentioned precautions and instructions will affect the safe operation of this machine.
- We do not recommend using extension cords with this product.
- The kettle, lid and surrounding surfaces become hot during operation. Boiling water and steam can cause serious burns. Use only the designated handle and lid handle.
- Heat water only. Do not use the kettle for other liquids or ingredients.
- Use the kettle only with the supplied power base. Never operate the kettle with the lid open.
- Position the lid so that steam is directed away from the handle.
- Do not fill above the maximum level. The stated kettle capacity is 0.6L. Overfilling may cause boiling water to spray from the kettle.

Product Overview



Control/ Indicator	Purpose
Keep Warm	Heats to the selected target temperature and maintains it for up to 2 hours.
Temperature –	Reduces the selected target temperature.
LED display	Shows the real-time or selected water temperature.
Working status	Indicates that heating/temperature control is active.
Temperature +	Increases the selected target temperature.
Power/Confirm	Wakes the controls, starts the 100 °C boil function, confirms a selected setting, cancels heating, or enters standby.

Standby & Wake States

- When the kettle is placed on the powered base, a prompt tone sounds, the indicators illuminate briefly, and the Power control remains lit to indicate standby.
- Tap power once from standby to enter the wake state. The controls illuminate and the LED display shows the current water temperature.
- If no control is used for approximately 3 minutes while awake, the appliance returns to standby.
- Press and hold power for 2 seconds in the wake state to enter standby.

Before First Use

1. Remove all packaging and protective materials.
2. Inspect the kettle, lid, handle, spout, power base, cord and plug for visible damage. Do not use a damaged appliance.
3. Rinse the inside of the kettle with clean water.
4. Wipe the outside of the kettle with a soft, damp cloth.
5. Dry the outside of the kettle thoroughly. Make sure the electrical contacts on the underside of the kettle and on the power base are completely dry.
6. Place the power base on a flat, level, dry and stable countertop, away from hot surfaces and sources of heat.
7. Connect the power base to a suitable earthed mains socket that matches the appliance rating.

Fill the Kettle

1. Remove the kettle from the power base before filling.
2. Remove the lid using the lid handle.
3. Add fresh water without exceeding the maximum level. The stated capacity is 0.6L. **DO NOT OVERFILL.** Overfilling can cause boiling water to spray from the kettle and may cause burns
4. Refit the lid securely and position it so steam is directed away from the handle.
5. Place the kettle centrally on the supplied power base.

Boiling Water

Use the default boil function when you want the kettle to heat water automatically to 100°C under normal operating conditions.

1. Fill the kettle with water, fit the lid and place the kettle on the powered base.
2. From standby, tap Power once to wake the controls.
3. Tap Power again. Heating starts automatically with a 100°C target.
4. Wait for the cycle to finish. When the target is reached, the buzzer sounds and the appliance returns to standby.
5. Lift the kettle by the handle and pour carefully through the gooseneck spout.

Stop heating early: Tap Power while heating to stop the current heating cycle and return to the wake state.

High-altitude operation: If the water temperature remains above approximately 85°C without increasing for more than 1 minute, the kettle may recognise that the water has boiled and end the heating stage before the display reaches 100°C.

Boiling Water

The target temperature can be selected from 40°C to 100°C with 22 selectable temperature settings.

1. Fill the kettle with water without exceeding the maximum level. Fit the lid securely and place the kettle on the powered base
2. Press Power/Confirm once from standby to wake the controls.
3. Press Temperature + or Temperature – until the required target temperature is shown on the display.
4. Press Power/Confirm again to start heating.
5. The display shows the water temperature while the kettle is heating.
6. When the selected target temperature is reached, heating stops and the kettle sounds a prompt tone.
7. To stop heating before the selected temperature is reached, press Power/Confirm again.

Temperature Adjustment

Selected range	Adjustment step
40-70°C	10°C per press
70-85°C	5°C per press
85-100°C	1°C per press

At the upper or lower limit, further adjustment in that direction is unavailable and the buzzer provides a prompt tone.

Keep Warm Function

1. Wake the controls and select the required target temperature.
2. Press the Keep Warm button.
3. The kettle heats to the selected target and then maintains the temperature. The control system operates around the target temperature with a stated tolerance of approximately $\pm 3^{\circ}\text{C}$.
4. Keep Warm ends automatically after 2 hours and the kettle returns to standby.

To cancel Keep Warm early, press the Keep Warm button again.

HOT SURFACE! Water and kettle surfaces can remain hot throughout the Keep Warm operation. Handle only by the designated handle.

Lift-off memory: If the kettle is lifted from the base during heating or Keep Warm, power to the heating element stops. If the kettle is returned to the base within 3 minutes, the previous operating state resumes. If it remains off the base for longer than 3 minutes, the appliance enters standby.

Turn Buzzer Prompts Off or On

1. Make sure the kettle is in the wake state.
2. Press and hold Keep Warm and Power together for 2 seconds.
3. Three beeps indicate that prompt tones have been turned off.
4. Repeat the same action to restore prompt tones. Two beeps indicate that prompt tones have been restored.

Controlled Pouring

The gooseneck spout is designed for controlled water flow. Lift the kettle by the handle and pour slowly. Keep the lid fitted while pouring.

- Keep fingers, face and other body parts away from escaping steam.
- Do not touch the metal kettle body immediately after heating.
- Return the kettle to the base only when the outside of the kettle and the base contacts are dry.
- Use the selected temperature specified by your beverage or coffee recipe. This manual does not prescribe brewing temperatures.

Dry-boil Protection

Do not intentionally operate the kettle without water. If the appliance is started with no water, the protection system stops heating, all indicators flash and the buzzer sounds repeatedly before the appliance returns to standby.

If the kettle has operated with little or no water, allow it to cool for a short time before trying again.

Temperature Sensor Protection

If a temperature-sensor short circuit is detected, the appliance stops working, all indicators flash and the buzzer sounds repeatedly.

FAULT RESPONSE: If the sensor protection activates or the fault repeats, unplug the appliance and contact product support. Do not open or repair the appliance yourself.

Cleaning & Maintenance

Before cleaning switch off, unplug and allow the kettle and power base to cool. Never immerse the kettle, power base, cord or plug in water or any other liquid.

1. Switch off the appliance and unplug it from the mains.
2. Remove the kettle from the power base.
3. Allow the kettle and power base to cool completely.
4. Empty any remaining water.
5. Rinse the inside of the kettle with clean water.
6. Wipe the kettle exterior with a soft, damp cloth.
7. Wipe the power base with a soft, slightly damp cloth; keep water away from the electrical contacts.
8. Dry all surfaces and electrical contacts thoroughly before use.

Descaling

Limescale can build up inside the kettle, particularly in hard-water areas. Excessive limescale may affect heating performance and can cause premature shut-off.

Descale regularly according to local water hardness. As a guide, descale at least once a month in hard-water areas and every few months in soft-water areas.

1. Switch off and unplug the kettle. Allow it to cool completely.
2. Use a descaling product suitable for electric kettles, citric acid, or a white-vinegar descaling solution.
3. Follow the descaling-product manufacturer's instructions for whether the solution should be heated or left to stand, and for the required contact time. Do not boil a descaling solution unless its instructions specifically require this.
4. Empty the kettle completely after descaling.
5. Rinse the inside of the kettle thoroughly with clean water. Repeat the rinse as necessary until all traces of the descaling solution have been removed.
6. Dry the kettle exterior and all electrical contacts thoroughly before returning the kettle to the power base.

Storage

- Allow the appliance to cool before storage.
- Store the kettle and base in a dry location.
- Do not store the appliance while wet.
- Keep the appliance and cord out of reach of children.

Troubleshooting

Unplug the appliance before checking or refitting accessible parts. There are no user-serviceable internal parts.

Problem	Cause	Solution
Kettle switches off before boiling	Limescale on the heating area.	Descale the kettle as described
Kettle does not switch off as expected	Lid may not be correctly seated	Stop heating, allow the kettle to cool and make sure the lid is fitted correctly. If the fault persists, stop using the appliance.
Kettle will not switch on after operating with little or no water	Dry-boil protection has activated and the kettle has not cooled sufficiently	Allow the appliance to cool for a short time, then try again with sufficient water
All indicators flash and the buzzer sounds repeatedly	Dry-boil protection or temperature-sensor protection may have activated	Stop operation. Allow the kettle to cool. If sufficient water was present or the fault repeats, unplug and contact support
Selected heating resumes after the kettle is returned to the base	Lift-off memory is active	Normal operation when the kettle is returned within 3 minutes. Leave it off the base for more than 3 minutes to return to standby

Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

WEEE



The WEEE symbol  on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

IMPORTANT: ADDITIONAL SAFETY INFORMATION

Warning: This product is not intended for use by children or individuals with reduced physical, sensory, or mental capabilities unless supervised by a responsible adult. Small parts may present a choking hazard. Always keep out of reach of children.

Technical Specifications

Product Name:	600ml Gooseneck Pour Over Kettle
Supplier Code:	DMD210 & DMD211
Voltage/Frequency:	220-240V~50/60Hz
Rated Power:	800-1000W
Electrical Current Rating:	4A
Temperature Range:	40-100°C
Keep Warm Duration:	Up to 2 hours
Automatic Shut-Off:	Yes
Heating Element:	Coil



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