
Twin Tub Wash & Spin

4kg/3kg

Information for use



Thank you for purchasing the Twin Tub Wash & Spin from DMD Collective. This twin tub washing machine features a durable rust-resistant plastic body with a compact modern design for reliable everyday use. The separate wash and spin tubs allow efficient washing and spin drying in one convenient appliance.

Please read this user manual carefully before operating the appliance to ensure safe and correct use. Retain this manual for future reference, maintenance guidance, and safety information.

Health and Safety Guidelines

- Always unplug the unit when not in use, before cleaning, or when adding or removing parts. Please read the instructions carefully before using any appliance.
- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Check the power cord and adapter regularly for any damage. The cord or adapter will need to be replaced if it is damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take it in for examination and/or repair by an authorized service agent.
- To reduce the risk of electric shock, do not immerse or expose the assembly, adapter, or cord to water or any other liquid.
- Never immerse the unit in water or any other liquid for cleaning purposes. Do not reach for an appliance that has fallen into the water. Unplug immediately.
- Remove the adapter from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains.
- Injury, fire, or electric shock could result from the use of accessory attachments that the manufacturer has not approved or supplied.
- Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled inadvertently.
- Do not allow the cord to touch hot surfaces, and do not place it on or near a hot gas or electric burner or a heated oven. Do not place the unit on a hot surface.
- This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended purpose.
- Do NOT carry the unit by the power cord.
- Do not leave this appliance unattended during use. An appliance should never be left unattended when plugged in.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use or for repairs carried out by unauthorised personnel.
- In the event of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment, or repair.
- Always insist on the use of original spare parts. Failure to comply with the above-mentioned precautions and instructions will affect the safe operation of this machine.
- We do not recommend using extension cords with this product.
- Keep children away from the appliance while it is operating.
- Always place the appliance on a flat, stable, and dry surface during use.
- Place the appliance in a well-ventilated area and avoid locations exposed to direct sunlight or dusty environments.
- Keep the appliance away from heat sources. Do not use water hotter than 50°C.

- During spin operation, do not place your hands inside the spin tub while it is operating. If the Spin Cover is opened, do not remove laundry until the spin tub has come to a complete stop to avoid injury.
- The appliance is fitted with ventilation openings at the base. During operation, ensure the ventilation openings remain unobstructed. Do not block the ventilation openings with carpets, packaging materials or other objects.
- Always use the new water inlet hose supplied with the appliance. Do not reuse old hoses or hose assemblies.



Installation Of The Washing Machine

Please read all installation instructions carefully before operating the washing machine.

1. Install the washing machine on a solid, flat and stable surface. Do not use the appliance on uneven, sloping or unstable ground, as this may cause excessive vibration or noise during operation. The maximum allowable inclination angle is **2°**. Ensure the appliance is level during use and positioned at least **5cm** away from walls or surrounding objects to allow proper ventilation and reduce vibration and operating noise.
2. **IMPORTANT:** The protective packaging foam located underneath the washing machine must be completely removed before use. Failure to remove the packaging foam may affect motor ventilation and cooling, reduce washing performance and shorten the service life of the appliance.
3. The drain hose must not be bent, twisted, knotted or crushed, otherwise drainage performance may be affected. The end of the drain hose should not be positioned higher than the base of the washing machine.
4. Use the appliance with a properly earthed mains socket and ensure the power supply complies with local electrical regulations. Do not use damaged extension leads or adapters.
5. During first use, a small amount of residual water may drain from the hose or tubs. This is normal and is caused by factory testing before packaging.
6. When connecting the water inlet hose, ensure the connection is securely fitted to prevent water leakage during operation. After use, the water inlet hose may be disconnected and stored safely for convenience and to prevent damage.

Preparation Before Washing

Proper preparation of clothing before washing helps improve washing performance and protects both garments and the appliance.

1. Check clothing care labels and confirm whether any items require special washing instructions before placing them into the washing machine.
2. Remove loose or hard objects such as keys, coins, pins and other items from clothing pockets to avoid damaging the appliance or garments during washing.
3. Tie any drawstrings, straps or laces, fasten buttons and close zips before washing to help prevent tangling during operation.
4. Do not overload the washing tub. Before placing clothes into the machine, loosen, unfold and shake garments to help ensure more even washing performance.
5. To reduce noise and help protect clothing during washing, turn buttoned garments inside out before placing them into the washing machine.

Washing & Rinsing - Operation

For best washing performance, it is recommended to wash clothes in batches according to fabric type, such as cotton, wool, nylon and delicate fabrics. Separating garments by material helps reduce lint transfer between clothes and improves overall washing results. Select suitable wash settings and washing times according to the fabric type and level of soiling of the garments being washed.



Washing

Follow the steps below for normal washing operation.

1. Add an appropriate amount of detergent into the washing tub according to the laundry load and detergent manufacturer's instructions.
2. Place the laundry evenly into the washing tub.
3. Select the appropriate wash setting and washing time according to the fabric type and level of soiling of the garments being washed.
4. After washing is complete, turn the "Selector Switch" to the "Drainage" position to empty the washing tub.

Rinsing

1. Pre-Spin

After washing, place the laundry evenly into the spin tub. Press the laundry down firmly and evenly, then fit the Spin Safety Cover securely in place to help reduce vibration during spinning. Turn the Spin Timer to spin dry the laundry for approximately 2–3 minutes.

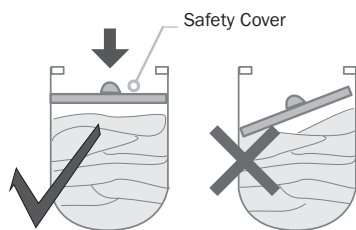
2. Rinsing in the Washing Tub

Follow Steps 1 and 2 of the "Washing Operation" section to fill the washing tub to the appropriate water level. Set the Wash Timer to approximately 4–5 minutes; for delicate fabrics, the washing time may be reduced to approximately 2–3 minutes. For best washing results, rinsing twice is recommended.

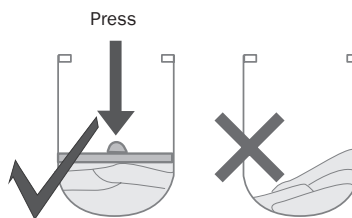
3. Rinsing in the Spin Tub

When rinsing in the spin tub, first insert the nozzle of the water inlet hose into the spin tub water inlet and turn on the tap. Allow the water to flow over the laundry briefly, then turn off the tap before starting the spin cycle.

Important: Do not add water while the spin tub is operating. Ensure the drain hose is lowered correctly before spinning.



- Arrange the laundry evenly and press it down firmly before fitting the Spin Safety Cover securely in place.



- Even small loads should be evenly distributed inside the spin tub and secured with the Spin Safety Cover before spinning.

Spin Drying Method & Time

- During spin drying, distribute the laundry evenly inside the spin tub. Larger garments should be placed at the bottom of the load. Arrange the laundry evenly and press down firmly, then fit the Spin Safety Cover securely in place.
- Close the Spin Cover and set the Spin Timer to the desired time. The spin cycle will begin automatically.
- If excessive vibration or unusual noise occurs during spinning, the laundry may not be evenly distributed inside the spin tub. Turn the Spin Timer to the “Off” position, open the Spin Cover and wait for the spin tub to come to a complete stop before redistributing the laundry evenly. Close the Spin Cover securely before restarting the spin cycle.
- If the laundry load is too large, spin dry the garments in smaller batches to help prevent instability or damage during operation.
- After use, unplug the appliance from the mains power supply.



Spin Cover

Cleaning & Maintenance

Regular maintenance helps maintain the performance of the washing machine and extend the lifespan of the appliance. Always unplug the appliance from the mains socket before carrying out any cleaning or maintenance.

Cleaning of the Washing Machine

- Regularly wipe the exterior surfaces of the appliance with a soft cloth to help keep the washing machine clean.
- Clean the appliance using a soft cloth lightly dampened with mild soapy water. Do not pour water directly onto the appliance or clean it using thinner, kerosene, alcohol or other abrasive or solvent-based cleaners. If using a specialist cleaning product, always follow the manufacturer's instructions carefully.

Cleaning of the Filter Box

Clean the filter box regularly to help maintain washing performance and effective lint collection.

1. Press the top of the filter box and carefully pull the filter box outward to remove it from the washing tub. Remove any lint or debris from inside the filter box.
2. When reinstalling the filter box, align the lower section of the filter box with the slot inside the washing tub, then push it firmly into place.

Ensure the filter box is correctly installed before operating the washing machine.

Cold Weather Precautions

- After use, disconnect the water inlet hose and fully drain any remaining water from the hose and washing tubs.
- In cold weather conditions, any remaining water inside the appliance may freeze, which may affect normal operation. If freezing occurs, do not operate the appliance while frozen. Pour warm water (approximately 40°C) into the washing tub until the pulsator is covered with water. Wait for a short period and only operate the appliance once the pulsator can rotate freely by hand.

Items That Must Not Be Washed

- Do not wash or spin garments that have been exposed to petrol, kerosene, alcohol or other flammable solvents, as this may result in fire or explosion.
- Do not spin waterproof garments or waterproof materials in the spin tub.

Troubleshooting

Fault	Possible Cause/Solution
The pulsator and spin tub are not operating	• Check whether there is a power outage • Check that the power plug is securely connected to the mains socket • Check whether the Wash Timer and Spin Timer are operating correctly
No drainage	• Check whether the drain mechanism is functioning correctly • Ensure the drain hose is positioned correctly and is not bent, twisted or crushed • Check for blockages in the drain valve
Excessive noise or vibration	• Ensure the washing machine is placed on a stable and level surface • Check whether foreign objects are obstructing the pulsator • Ensure the laundry is evenly distributed inside the spin tub before spinning
Electrical leakage or mild electric sensation	• Check whether the earth wire inside the appliance is securely connected • Ensure the mains socket is properly earthed • The appliance may have become damp due to excessive moisture or humidity; move the appliance to a dry and well-ventilated area before use • A seal may be damaged or leaking; contact an authorised service centre or qualified technician for inspection and repair

Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

WEEE



The WEEE symbol  on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

IMPORTANT: ADDITIONAL SAFETY INFORMATION

Warning: This product is not intended for use by children or individuals with reduced physical, sensory, or mental capabilities unless supervised by a responsible adult. Small parts may present a choking hazard. Always keep out of reach of children.

Technical Specifications

Product Name:	Twin Tub Wash and Spin 4kg/3kg
Supplier Code:	DMD196
Voltage:	220-240V~50-60Hz
Cable Length:	1.5M
Wattage Wash/Spin:	520W/360W
Wash/Spin Capacity:	4kg/3kg
Max. Noise Level:	Wash 55dB/Spin 70dB
Max Time:	Wash 15/Spin 5 min
Dimensions:	610 x 375 x 735mm



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