

DMD
COLLECTIVE

DMD191

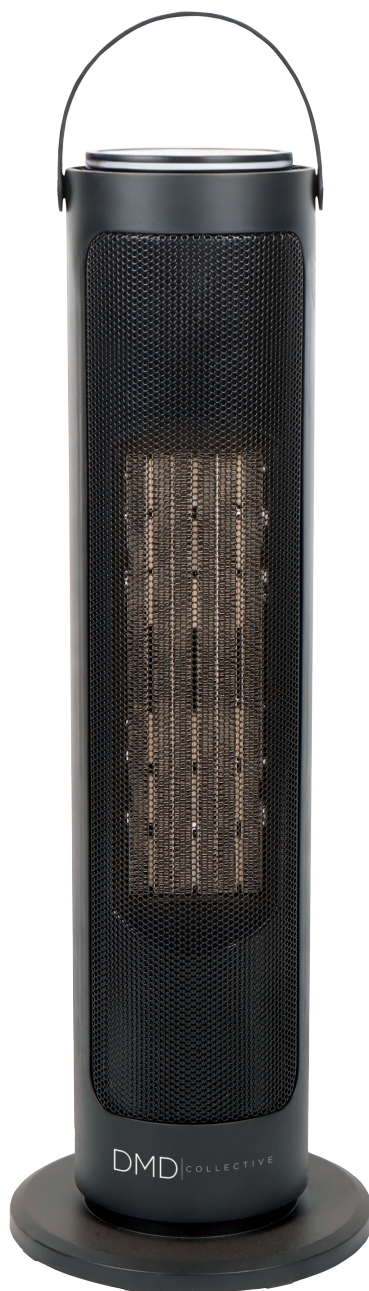
Tower Heater

Information for use

Thank you for purchasing this Tower Heater from DMD Collective.

This appliance is designed to provide efficient, portable heating for indoor spaces such as bedrooms, living rooms and offices, and can also be used as a cooling fan for air circulation.

Please read through all the information in this document and keep it for future reference.

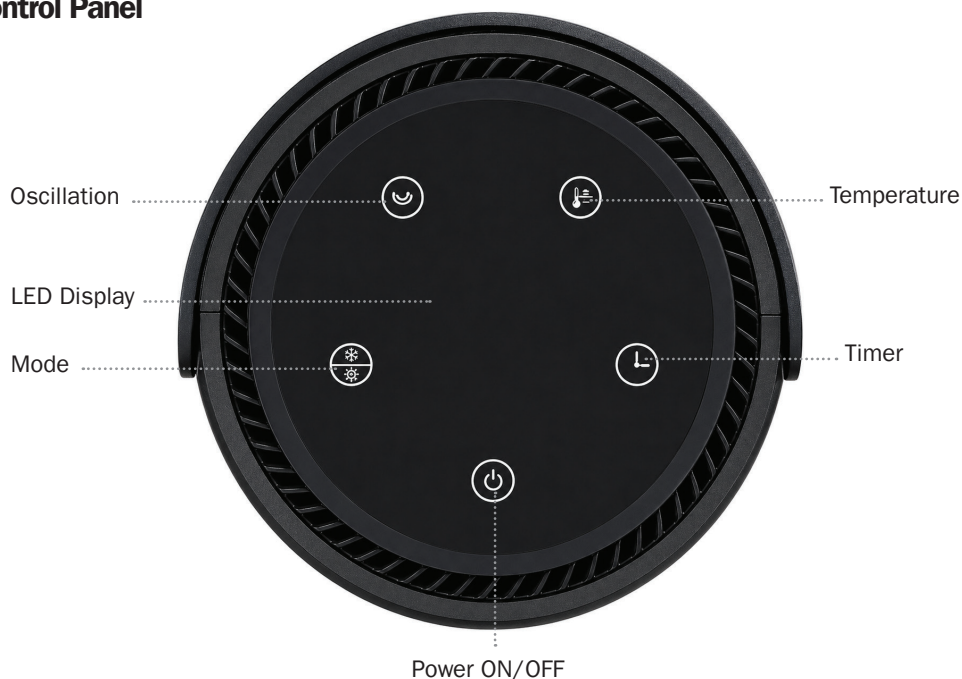


Health and Safety Guidelines

- Always unplug the unit when not in use, before cleaning, or when adding or removing parts. Please read the instructions carefully before using any appliance.
- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Check the power cord and adapter regularly for any damage. The cord or adapter will need to be replaced if it is damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take it in for examination and/or repair by an authorized service agent.
- To reduce the risk of electric shock, do not immerse or expose the assembly, adapter, or cord to water or any other liquid.
- Never immerse the unit in water or any other liquid for cleaning purposes. Do not reach for an appliance that has fallen into the water. Unplug immediately.
- Remove the adapter from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains.
- Injury, fire, or electric shock could result from the use of accessory attachments that the manufacturer has not approved or supplied.
- Do not let the cord hang over the edge of a table or counter.
- Ensure that the cord is not in a position where it can be pulled inadvertently.
- Do not allow the cord to touch hot surfaces. Do not place the unit on a hot surface.
- This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended purpose.
- Do NOT carry the unit by the power cord.
- Do not leave this appliance unattended during use. An appliance should never be left unattended when plugged in.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use or for repairs carried out by unauthorised personnel.
- In the event of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment, or repair.
- Always insist on the use of original spare parts. Failure to comply with the above-mentioned precautions and instructions will affect the safe operation of this machine.
- We do not recommend using extension cords with this product.
- Do not cover the heater with clothes, towels or any materials, as this may cause overheating.
- Use extreme caution when the heater is used near children, elderly persons or individuals with limited mobility.
- Do not place the heater directly below a socket-outlet to prevent heat damage.
- Do not run the power cord under carpets or rugs, as this may cause overheating. Keep it away from walkways to prevent tripping.

- Do not use external control devices such as third-party timers or smart plugs with this heater. Use the heater in a well-ventilated area and ensure that air openings are not blocked.
- Keep all flammable materials, including curtains, bedding and furniture, at least 1 metre away from the heater.
- Do not use the heater in areas where petrol, paint or other flammable liquids are stored.
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- The heater becomes hot during use. Avoid direct contact with surfaces to prevent burns. Always use the handle provided when moving the appliance.
- Ensure no other high-power appliances are connected to the same circuit to avoid overload.
- Always use the heater on a flat, stable and dry surface.
- Allow the heater to cool before moving or storing.
- Do not insert or allow objects to enter the air inlet or outlet, as this may cause electric shock, fire, or damage to the heater.
- Do not use the heater on soft surfaces such as beds or sofas, where airflow may become blocked
- Do not use the heater to dry clothing, shoes, or any other items.
- This appliance must not be connected to a circuit that is regularly switched on and off automatically, as this may cause the safety cut-out to reset unintentionally.

Control Panel



Touch Control Panel

The heater can be operated using either the touch control panel on the unit or the remote control.

The touch control panel is located on the top of the heater and allows direct operation of all main functions.

1. Power ON/OFF

- Press to turn the heater on or off.
- Press and hold for **3 seconds** to turn off the LED display lights. Press any button to turn the display back on

2. Mode

Press repeatedly to cycle through the available modes: High Heat, ECO Mode, Fan Mode and Low Heat. When ECO Mode is selected, the product operates at 2000W for 20 minutes, then automatically switches to 1200W for a further 20 minutes in a repeating cycle.

3. Temperature

Press to adjust the desired temperature. The heater will automatically maintain the selected temperature in smart heating mode.

4. Timer

- Press repeatedly to set the timer from **0 to 9 hours** in **1-hour intervals**.
- Press and hold for **3 seconds** to activate or deactivate the key lock function.

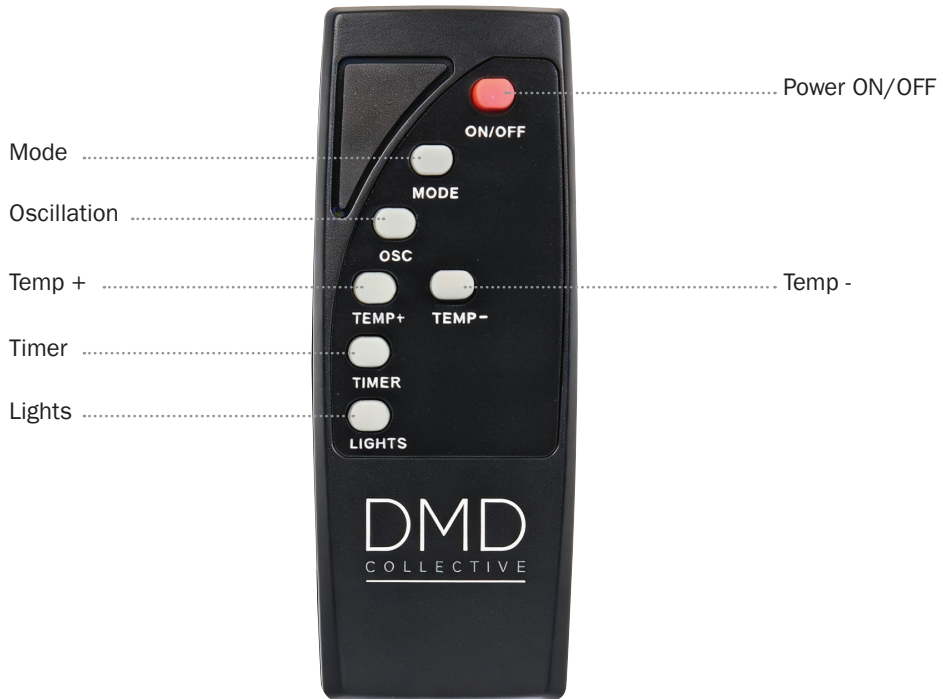
5. Oscillation

Press to start oscillation for even heat distribution. Press again to stop.

6. LED Display

Displays the current temperature, timer settings and active modes.

Remote Control



1. Power ON/OFF

Press to turn the heater on or off.

2. Mode

Press repeatedly to cycle through the available modes: High Heat, ECO Mode, Fan Mode and Low Heat.

3. Temp +

Increases the set temperature.

4. Temp -

Decreases the set temperature.

5. Timer

Press to set the timer from **0 to 9 hours** in **1-hour intervals**.

6. Oscillation

Press to start oscillation for even heat distribution. Press again to stop.

7. Lights

- Press once to turn off the control panel lights.
- Press again to turn off the mood lights.
- Press once more to turn all lights back on.

Using the Heater

1. Power ON

- Plug the heater into a suitable power outlet.
- Press the **POWER (ON/OFF)** button to start the heater.
- The heater will start in **High Heat mode** by default for rapid warming.

2. Select Operating Mode

Press the **MODE** button repeatedly to cycle through the available settings. Each press will switch to the next mode in sequence. The modes are as follows:

High Heat Mode: The heater starts in this mode by default, providing maximum heat output for rapid warming. The red indicator light will show.

ECO Mode: Press the **MODE** button once to switch from High Heat to ECO mode. The heater will automatically alternate between high and low heat to maintain temperature while reducing energy consumption.

Fan Mode: Press the **MODE** button again to switch to Fan mode. In this setting, the heater operates without heat, circulating air for cooling.

Low Heat Mode: Press the **MODE** button once more to switch to Low Heat mode. This setting uses less power and is ideal for maintaining a comfortable temperature in smaller or well-insulated spaces.

3. Adjust Temperature

- Press the **TEMP** button to set your desired room temperature.
- Each press will increase or adjust the temperature setting step-by-step.
- The temperature can be set within a range of approximately **15°C to 35°C**.
- Once the desired temperature is set, the heater will enter **smart heating mode**.
- In this mode, the heater will automatically switch on and off to maintain the selected room temperature.
- When temperature control is active, the **TEMP and MODE** indicators will light up to confirm the setting.

4. Set the Timer

- Press the **TIMER** button repeatedly to set the desired operating time.
- The timer can be set from **0 to 9 hours**, in **1-hour intervals**.
- Each press of the **TIMER** button increases the time by 1 hour.
- Once the timer is set, the heater will automatically switch off after the selected time has elapsed.

Key Lock Function

- Press and hold the **TIMER** button for 3 seconds to activate the key lock.
- When activated, the controls will be locked to prevent accidental changes.
- Press and hold the **TIMER** button again for 3 seconds to unlock the controls.

5. Activate Oscillation

- Press the **OSC** button to enable oscillation.
- The heater will rotate to distribute heat evenly around the room.
- Press the button again to stop oscillation.

6. Lighting and Display Functions

- The heater features colour indicators: **Blue:** Fan mode, **Purple:** Low heat, **Red:** High heat
- Use the remote control to turn off the display lights or mood lights if required.
- Press and hold the power button for 3 seconds to turn off the LED display. Press any button to turn it back on.

7. Switching Off

- Press the **POWER (ON/OFF)** button to turn off the heater.
- The fan will continue to run for approximately 15 seconds to cool internal components before stopping completely.

Safety System

The heater is equipped with built-in safety features designed to protect against overheating and accidental tipping. These features operate automatically and require no user adjustment.

Overheat Protection

The heater includes an overheat protection system that automatically switches the unit off if it becomes too hot, for example if the air inlet or outlet is blocked.

If the heater switches off due to overheating:

1. Switch off the heater and unplug it from the power supply.
2. Allow the unit to cool down for at least 30 minutes.
3. Check and remove any obstructions from the air inlet or outlet.
4. Plug the heater back in and switch it on again.

If the heater does not operate normally after restarting, stop using the appliance and contact customer service.

Important: Do not cover or block the air outlet during operation, as this may cause overheating or fire risk. Avoid touching the air outlet, as it may become hot.

Tip-Over Protection

The heater is fitted with a tip-over safety switch that automatically cuts power after 20 seconds if the unit is knocked over or tilted.

1. The heater will only operate when placed in an upright position.
2. If the unit is tipped over, it will switch off automatically.
3. To resume operation, place the heater back on a stable, level surface and switch it on again.

Additional Safety Information

1. Do not attempt to bypass or disable any safety features.
2. Always ensure the heater is used in an upright position on a flat and stable surface.

Cleaning & Maintenance

- Always switch off and unplug the heater from the power supply before carrying out any cleaning or maintenance.
- Allow the heater to cool completely before handling or cleaning.
- Clean the exterior of the heater using a soft, slightly damp cloth.
- Do not use excessive water or allow moisture to enter the appliance.
- Do not use abrasive cleaners, solvents or flammable liquids, as these may damage the heater or create a safety hazard.
- Never immerse the heater in water or any other liquid.
- Regularly clean the air inlet and outlet using a vacuum cleaner or soft brush to remove dust and debris. This helps prevent overheating and ensures efficient operation.
- Ensure the heater is kept free from dust build-up, especially during periods of frequent use.
- If the heater will not be used for an extended period, unplug it and store it in a clean, dry place away from direct sunlight and dust.
- Ensure the heater is fully cooled and dry before storing.

Troubleshooting

Issue	Possible Cause	Solution
Heater does not turn on	• Not plugged in or power off • Power switch not activated	• Ensure the heater is plugged in and the socket is switched on • Press the POWER button on the unit or remote
Heater stops working suddenly	• Overheat protection activated • Tip-over protection activated	• Switch off and unplug the heater, allow it to cool for at least 30 minutes, remove any obstructions and restart • Ensure the heater is placed upright on a flat, stable surface and switch it on again
Heater is not producing heat	• Incorrect mode selected (e.g. Fan mode) • Temperature set too low	• Press the MODE button and select a heating mode • Increase the temperature using the TEMP button
Heater turns off unexpectedly	Timer function activated	Check the timer setting and adjust or turn off if required
Heater not heating effectively	• Air inlet or outlet blocked • Room too large or not insulated	• Ensure vents are clear and free from dust or obstructions • Use in a smaller or well-insulated space
Remote control not working	• Batteries depleted or not installed correctly • Remote not pointed at heater	• Replace batteries and ensure correct polarity • Ensure remote is aimed directly at the unit
Unusual smell during use	Dust build-up on internal components	This may occur on first use; ensure unit is clean and allow it to run briefly
Heater makes unusual noise	Unit not placed on stable surface	Place heater on a flat, stable surface

Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

WEEE



The WEEE symbol  on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

IMPORTANT: ADDITIONAL SAFETY INFORMATION

Warning: This product is not intended for use by children or individuals with reduced physical, sensory, or mental capabilities unless supervised by a responsible adult. Small parts may present a choking hazard. Always keep out of reach of children.

Technical Specifications

Product Name:	DMD Tower Heater
Supplier Code:	DMD191
Voltage:	220-240V~50/60Hz
Wattage:	2000W
Heating Modes:	High Heat, Low Heat, ECO, Fan Mode
Cable Length:	1.5m
Max Time:	9hrs
Max Temp Setting:	35°C
Max Noise:	<50dB
Remote Control Battery:	2x 1.5V AAA (not supplied)



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