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# 9 Fin Oil Filled Radiator

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## Information for use



Thank you for purchasing this DMD 9 Fin Oil Filled Radiator.

This appliance is designed to provide reliable indoor heating with simple controls and consistent performance.

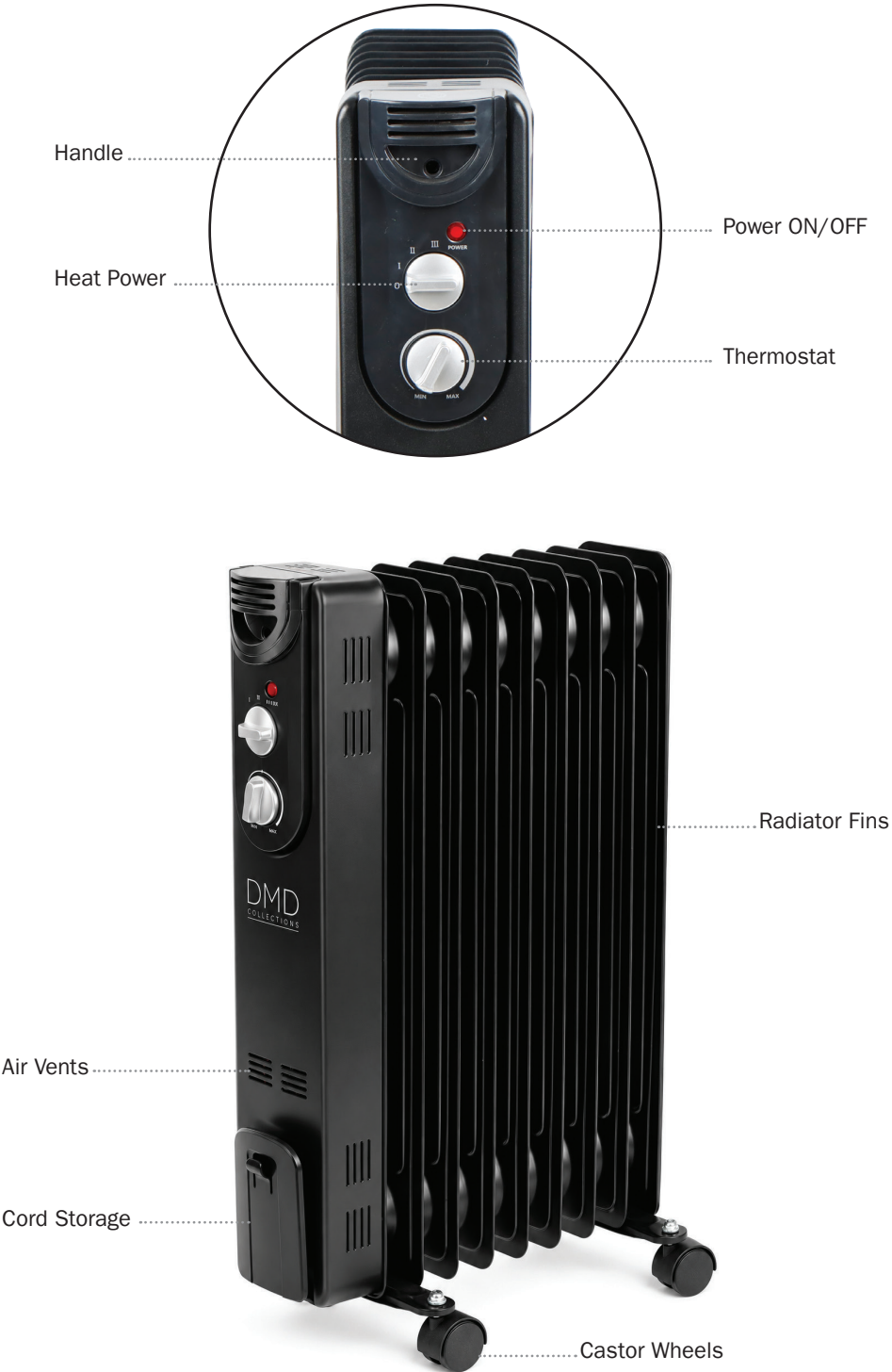
Before using this appliance, please read these instructions carefully and keep them for future reference.

## Health and Safety Guidelines

- Always unplug the unit when not in use, before cleaning, or when adding or removing parts. Please read the instructions carefully before using any appliance.
- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Check the power cord and adapter regularly for any damage. The cord or adapter will need to be replaced if it is damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take it in for examination and/or repair by an authorized service agent.
- To reduce the risk of electric shock, do not immerse or expose the assembly, adapter, or cord to water or any other liquid.
- Never immerse the unit in water or any other liquid for cleaning purposes. Do not reach for an appliance that has fallen into the water. Unplug immediately.
- Remove the adapter from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains.
- Injury, fire, or electric shock could result from the use of accessory attachments that the manufacturer has not approved or supplied.
- Do not let the cord hang over the edge of a table or counter.
- Ensure that the cord is not in a position where it can be pulled inadvertently.
- Do not allow the cord to touch hot surfaces. Do not place the unit on a hot surface.
- This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended purpose.
- Do NOT carry the unit by the power cord.
- Do not leave this appliance unattended during use. An appliance should never be left unattended when plugged in.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use or for repairs carried out by unauthorised personnel.
- In the event of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment, or repair.
- Always insist on the use of original spare parts. Failure to comply with the above-mentioned precautions and instructions will affect the safe operation of this machine.
- We do not recommend using extension cords with this product.
- Do not cover the heater with clothes, towels or any materials, as this may cause overheating.
- Use extreme caution when the heater is used near children, elderly persons or individuals with limited mobility.
- Do not place the heater directly below a socket-outlet to prevent heat damage.
- Do not run the power cord under carpets or rugs, as this may cause overheating. Keep it away from walkways to prevent tripping.

- Use the heater in a well-ventilated area and ensure that air openings are not blocked.
- Keep at least 1 metre away from flammable materials such as curtains, furniture and bedding.
- Do not use the heater in areas where petrol, paint or other flammable liquids are stored.
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- The heater becomes hot during use. Avoid direct contact with surfaces to prevent burns.
- Ensure no other high-power appliances are connected to the same circuit to avoid overload.
- This heater contains a precise quantity of special oil. Repairs involving the oil container must only be carried out by qualified personnel.
- Do not use the heater in rooms smaller than 5m<sup>2</sup> to prevent overheating.
- Always use the heater on a flat, stable and dry surface.
- Ensure castor wheels are correctly fitted before use.
- Allow the heater to cool before moving or storing.

Product Components



## Assembly Instructions

**WARNING:** Do not operate the heater without the feet (castor wheel assemblies) securely attached. Only operate the heater in an upright position, with the feet on the bottom and the controls on the top. Operating in any other position could create a hazardous situation.

**BEFORE YOU BEGIN:** Place the radiator body upside down on a flat, stable and scratch-free surface. Ensure the unit is secure and will not fall during assembly.

1. Remove the spherical nut from the castor. Align the castor shaft with the hole in the castor mounting plate, insert it into position, and secure it using the spherical nut.
2. Remove the wing nuts from the U-shaped bolt provided.
3. Position the U-shaped bolt between the first and second fins at the front of the radiator near the front cover (Fig. 1).



Fig. 1

4. Align the threaded ends of the U-bolt with the holes in the castor mounting plate and insert them through the plate (Fig. 2).
5. Reattach the wing nuts and tighten them securely (Fig. 3).

**Note:** Do not overtighten, as this may cause damage to the radiator flange.

6. Repeat the same steps to attach the rear castors.

**Note:** The rear castors must be mounted between the end two fins at the rear of the radiator.

7. Ensure all fittings are securely fastened. Check that the heater stands upright and stable. Confirm that the feet are correctly fitted before use.



Fig. 2



Fig. 3

## Instructions for Use

1. Turn the thermostat knob counter-clockwise to the **minimum setting** and set the power switches to "**0**" (**OFF**).
2. Insert the plug into a suitable wall socket. Ensure the power supply matches the voltage shown on the rating label.
3. Rotate the thermostat knob clockwise to the **MAX position** to begin heating.
4. Turn the power switch knob clockwise to select the desired heat setting:
  - **I** = Low heat (750W)
  - **II** = Medium heat (1250W)
  - **III** = High heat (2000W)
5. Once the room reaches your desired temperature, slowly turn the thermostat knob counter-clockwise until the **indicator light goes out**. This sets the thermostat to maintain your chosen temperature.
6. The heater will now **automatically switch on and off** to maintain the set temperature, helping keep the room at a steady level without running continuously.
7. To adjust the temperature, turn the thermostat knob:
  - **Clockwise** to increase heat
  - **Counter-clockwise** to decrease heat

## During Use

1. The heater includes an **overheat protection system** that automatically switches the unit off if it becomes too hot. However, this feature should not be relied upon as the primary method of turning the machine off. The device must always be switched off when not in use.
2. Surfaces of the heater may become hot during use. Avoid direct contact to prevent burns.

## Switching Off

1. Turn all controls to **OFF**.
2. Remove the plug from the socket.
3. Allow the heater to cool before moving or storing.

## Cleaning & Maintenance

- Unplug the heater and allow it to cool completely before cleaning.
- Wipe the radiator with a soft, slightly damp (not wet) cloth.
- Do not use excessive water when cleaning.

**WARNING:** Never immerse the heater in water. Do not use detergents, solvents or abrasive cleaners. Do not allow water to enter the heater through any openings.

- Clean the heater regularly to prevent dust build-up
- Ensure the heater has fully cooled before storing.
- Wrap the power cable around the cord storage holder.
- Store the heater in a clean, dry indoor location.
- Do not store in damp or humid environments.

## Troubleshooting

| Problem                              | Possible Cause                                                                                                                  | Solution                                                                                                                                                                                                            |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Heater does not turn on              | <ul style="list-style-type: none"><li>• Not plugged in</li><li>• Power switch is OFF</li><li>• Thermostat set too low</li></ul> | <ul style="list-style-type: none"><li>• Ensure the plug is fully inserted into the socket</li><li>• Turn the power switch to I, II or III</li><li>• Turn the thermostat clockwise to increase temperature</li></ul> |
| Heater turns off during use          | <ul style="list-style-type: none"><li>• Thermostat reached set temperature</li><li>• Overheat protection activated</li></ul>    | <ul style="list-style-type: none"><li>• This is normal, the heater will switch on and off automatically</li><li>• Turn off, unplug, allow to cool, and ensure vents are not blocked</li></ul>                       |
| Heater does not stay on continuously | Thermostat is regulating temperature                                                                                            | This is normal operation                                                                                                                                                                                            |
| Heater feels cooler than expected    | Low heat setting selected                                                                                                       | Increase to a higher heat setting (II or III)                                                                                                                                                                       |
| Heater is hot to touch               | Normal operation                                                                                                                | Avoid direct contact, surfaces may become hot during use                                                                                                                                                            |
| Unusual smell on first use           | Manufacturing residue                                                                                                           | This is normal and should disappear after initial use                                                                                                                                                               |

## Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

### WEEE



The WEEE symbol  on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

## IMPORTANT: ADDITIONAL SAFETY INFORMATION

**Warning:** This product is not intended for use by children or individuals with reduced physical, sensory, or mental capabilities unless supervised by a responsible adult. Small parts may present a choking hazard. Always keep out of reach of children.

## Technical Specifications

|                          |                               |
|--------------------------|-------------------------------|
| <b>Product Name:</b>     | DMD 9 Fin Oil Filled Radiator |
| <b>Supplier Code:</b>    | DMD189                        |
| <b>Voltage:</b>          | 220-240V~50/60Hz              |
| <b>Wattage:</b>          | 2000W                         |
| <b>Cable Length:</b>     | 1.5m                          |
| <b>Max Temp Setting:</b> | 50°C                          |
| <b>Min Temp Setting:</b> | 15°C                          |
| <b>Max time:</b>         | 24hrs                         |



**Ace Supply Co Ltd.,**  
Suite GA, Marsland House,  
Marsland Road, Sale M33 3AQ

**For Product Support:**  
[support@dmdcollective.co.uk](mailto:support@dmdcollective.co.uk)

**EU Regd. Address:**  
Ace Supply Co (Europe) Ltd.,  
Dublin 2, D02 A098, ROI

[www.dmdcollective.co.uk](http://www.dmdcollective.co.uk)