

Full Cover Radiator with WiFi Control

Information for use

Thank you for purchasing this Full Cover Radiator with WiFi Control. This product is designed to provide indoor heating with adjustable temperature, timer and mode settings for convenient everyday use.

Before using this appliance, please read these instructions carefully and keep them for future reference.



Health and Safety Guidelines

- Always unplug the unit when not in use, before cleaning, or when adding or removing parts. Please read the instructions carefully before using any appliance.
- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Check the power cord and adapter regularly for any damage. The cord or adapter will need to be replaced if it is damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take it in for examination and/or repair by an authorized service agent.
- To reduce the risk of electric shock, do not immerse or expose the assembly, adapter, or cord to water or any other liquid.
- Never immerse the unit in water or any other liquid for cleaning purposes. Do not reach for an appliance that has fallen into the water. Unplug immediately.
- Remove the adapter from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains.
- Injury, fire, or electric shock could result from the use of accessory attachments that the manufacturer has not approved or supplied.
- Do not let the cord hang over the edge of a table or counter.
- Ensure that the cord is not in a position where it can be pulled inadvertently.
- Do not allow the cord to touch hot surfaces. Do not place the unit on a hot surface.
- This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended purpose.
- Do NOT carry the unit by the power cord.
- Do not leave this appliance unattended during use. An appliance should never be left unattended when plugged in.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use or for repairs carried out by unauthorised personnel.
- In the event of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment, or repair.
- Always insist on the use of original spare parts. Failure to comply with the above-mentioned precautions and instructions will affect the safe operation of this machine.
- We do not recommend using extension cords with this product.
- Do not cover the heater with clothes, towels or any materials, as this may cause overheating.
- Use extreme caution when the heater is used near children, elderly persons or individuals with limited mobility.
- Do not place the heater directly below a socket-outlet to prevent heat damage.
- Do not run the power cord under carpets or rugs, as this may cause overheating. Keep it away from walkways to prevent tripping.

- Do not use external control devices such as third-party timers or smart plugs with this heater. Use the heater in a well-ventilated area and ensure that air openings are not blocked.
- The heating element may be damaged if the heater is dropped or hit. Check that the element is not damaged prior to each use. Do not use the heater if the element is broken.
- Keep at least 1 metre away from flammable materials such as curtains, furniture and bedding.
- Do not use the heater in areas where petrol, paint or other flammable liquids are stored.
- Do not use the heater in the immediate surroundings of a bath, shower or swimming pool.
- Do not insert any objects into the protective grille of the heater, as this may cause electric shock.
- The heater becomes hot during use. Avoid direct contact with surfaces to prevent burns.
- Ensure no other high-power appliances are connected to the same circuit to avoid overload.
- Do not use the heater in rooms smaller than 5m² to prevent overheating.
- Always use the heater on a flat, stable and dry surface.
- Ensure castor wheels are correctly fitted before use.
- Allow the heater to cool before moving or storing.

Product Components



Assembly Instructions

WARNING: Do not operate the heater without the feet (castor wheel assemblies) securely attached. Only operate the heater in an upright position, with the feet on the bottom and the controls on the top. Operating in any other position could create a hazardous situation.

BEFORE YOU BEGIN: Place the radiator body upside down on a flat, stable and scratch-free surface. Ensure the unit is secure and will not fall during assembly.

1. Place the heater on it's side so that the underside (bottom) of the unit is fully accessible. It is recommended to place it on a soft surface, such as a cloth or carpet, to avoid scratching the finish (Fig. 1).
2. Identify the mounting points on the underside of the heater where the base brackets will be attached. These are typically positioned near both ends of the heater.



Fig. 1

3. Align each base bracket with the designated fixing points on the underside of the heater. Ensure the brackets are positioned correctly and sit flush against the unit (Fig. 2).



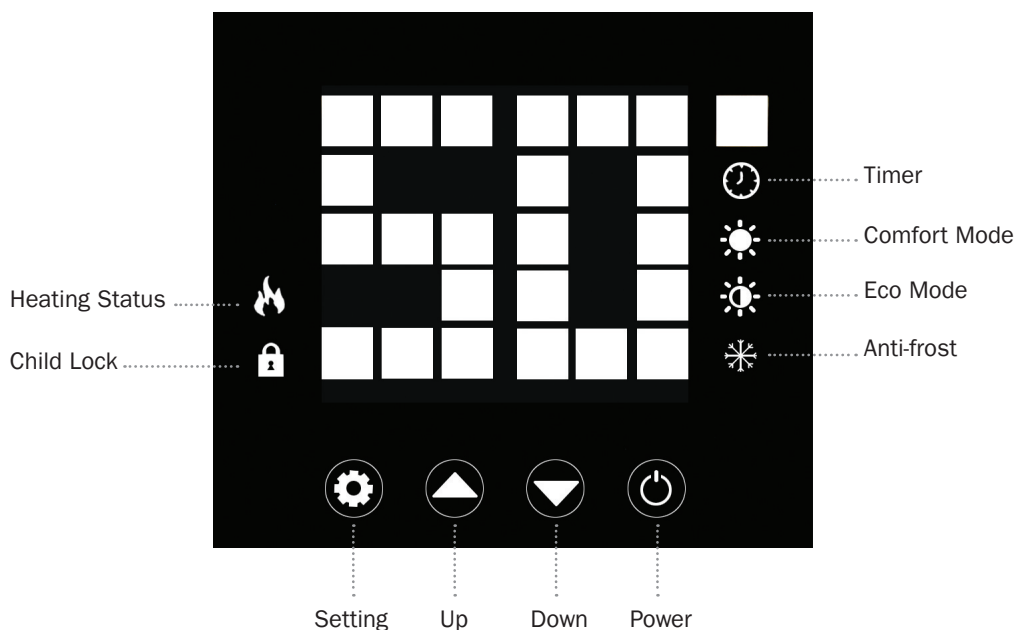
Fig. 2

4. Insert the provided screws through the holes in the base brackets and into the fixing points on the heater. Tighten each screw securely using an appropriate tool, ensuring the brackets are firmly fixed in place (Fig. 3).
5. Once all components are attached, gently check that the base and wheels are secure and stable. Ensure there is no looseness in the brackets or screws. Carefully turn the heater back to its normal upright position. Ensure it stands evenly on all wheels.
6. Position the heater on a flat, stable surface in the desired location. Ensure there is sufficient space around the unit for safe operation, maintaining adequate clearance from walls, furniture, and other objects.



Fig. 3

Control Panel



Power On/Off (Power Switch)

1. Press the **Power button** to turn the heater on.

When switched on the **Heating Status icon** appears on the display. The **Eco Mode icon** illuminates by default. This indicates the heater is operating in **Eco Mode**.

2. Press the **Power button** again to turn the heater off.

Selecting Heating Modes

1. Use the **Up** and **Down** buttons to cycle through the heating modes:
 - Eco mode
 - Comfort mode
 - Anti-frost mode
2. As you press the buttons, the selected mode icon will flash on the display. After a few seconds, the icon will stop flashing. When the icon stops flashing, the heater will begin operating in the selected mode.

Adjusting Temperature

1. To adjust the set temperature of any mode press the **Setting button**.
2. The temperature digits will begin to flash, indicating adjustment mode is active.
3. Use the **Up and Down buttons** to increase or decrease the temperature. Temperature range: 15°C to 50°C
4. While setting the digits will flash.
5. Once set the digits will stop flashing. The heater will operate at the selected temperature.

Setting the Timer

1. Press the **Setting button** until the timer setting is selected.
2. The timer digits will begin to flash on the display.
3. Use the **Up and Down buttons** to adjust the time and select your preferred time. The timer range is 1–24 hours.
4. While setting the digits will flash.
5. After setting the display will return to heating mode.
6. The heater will continue to operate until the selected time has elapsed.

Child Lock Function

1. To activate the child lock press and hold the **Up button**.

When activated the **Child Lock icon** will appear on the display, the control panel buttons will be locked.

2. To deactivate the child lock press and hold the **Down button**.

When deactivated the **Child Lock icon** will disappear, all buttons will become usable again.

Display Light Control

1. To switch off the display light off while the heater is operating press the **Setting button**, the light will dim, press and hold to turn off.

When switched off the display light will turn off while the heater continues operating.

2. To switch the display light back on press any button.

Heating Modes

Eco Mode

- In Eco mode, the heater operates at reduced power output. This helps maintain a comfortable temperature while using less heating output compared to full power operation.
- For example: If the heater's full capacity is **2500W**, in Eco mode it will operate at approximately **1250W**.

Comfort Mode

- In Comfort mode, the heater operates at full power output. This allows the heater to deliver maximum heating performance when higher heat is required.
- For example. If the heater is rated at **2500W**, it will operate at **2500W** in Comfort mode.

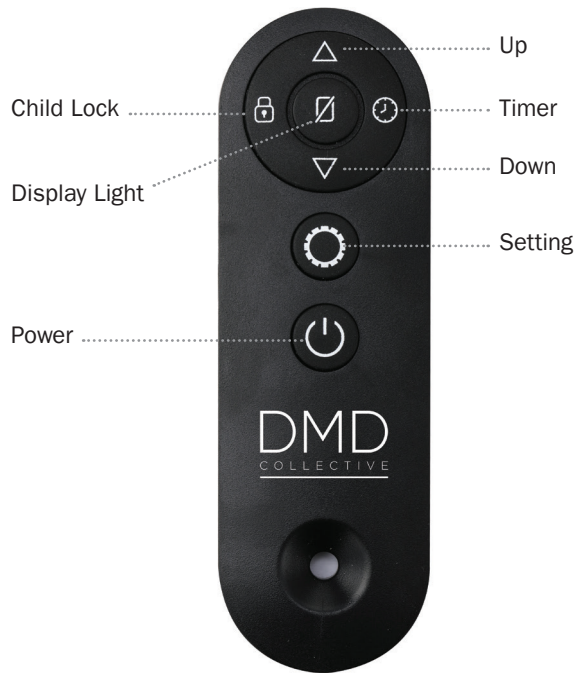
Anti-frost Mode

Anti-frost mode is designed to help prevent the temperature from dropping too low.

- When the ambient temperature falls below 5°C, the heater will begin operating.
- When the temperature rises above 7°C, the heater will automatically stop heating.

Remote Control

The remote control allows you to operate the heater from a distance of up to 2 metres. It provides the same functions as the control panel, allowing you to control power, modes, temperature, timer and settings. The remote control takes 1x 3V CR2025 battery (not supplied).



Child Lock Function (Remote Control)

1. To activate the child lock with the remote control, press and hold the **Child Lock button**.

When activated the **Child Lock icon** will appear on the display, the control panel on the heater will be locked. **The remote control will still operate the heater.**

2. To deactivate the child lock press and hold the **Child Lock button**.

When deactivated the **Child Lock icon** will disappear, all buttons will become usable again.

Display Light (Remote Control)

1. To switch off the display light while the heater is operating press the **Display Light button**. The light will transition from bright to dim and then turn off.

When switched off the display light will turn off while the heater continues operating.

2. To switch the display light back on press any button.

Connection to WiFi

To control your heater using your smartphone, you will need to connect it to your WiFi network using the Smart Life app.



1. Download the Smart Life App

Download the **Smart Life** app onto your smartphone or tablet by either:

- Scanning the QR code provided in the manual, or
- Searching for “**Smart Life**” in the App Store or Google Play

Install the app before proceeding.

2. Create an Account

Open the Smart Life app and register an account using your email address or phone number.

The app will automatically determine your country, although you can change this if necessary. Enter your phone number or email address to register.

- If you enter a phone number, a verification code will be sent to your phone. Enter this code to verify your account, then create a password.
- If you enter an email address, you will only need to create a password to complete registration.

Follow the on-screen instructions to complete the setup.

3. Put the Heater into WiFi Connection Mode

To connect the heater, it must first be placed into WiFi connection mode.

- The heater is in connection mode when the **WiFi icon is flashing** on the display
- If the WiFi icon is not flashing, **press and hold the power button until the WiFi icon begins to flash**

4. Add the Heater in the App

Once the WiFi icon is flashing:

- Open the Smart Life app
- Tap **+** in the top right corner, then add devices, the device should automatically appear
- Confirm that the WiFi indicator on the heater is flashing

You will then be prompted to enter your WiFi password.

This allows the app to find your heater using your WiFi. Your Wi-Fi must be running at 2.4GHz frequency as oppose to 5GHz, otherwise the heater will not connect to the app.

5. Connect to Your WiFi Network

Enter your WiFi password in the app to allow it to connect to the heater.

The app will begin searching for and connecting to your device. A connection progress screen will be displayed.

6. Connection Modes (If Connection Fails)

If the heater does not connect, it may need to switch connection modes.

The heater has two connection modes:

- **Slow flashing** (WiFi icon flashes once per second)
- **Fast flashing** (WiFi icon flashes three times per second)

If the connection fails:

- Press and hold the power button again for **5 seconds**
- The heater will switch to the alternative connection mode
- Repeat the connection process in the app

Most devices connect successfully using the **fast flashing mode**.

7. Confirm Successful Connection

When the heater connects successfully:

- The heater will **beep**
- The **WiFi icon will remain solid** (no longer flashing)
- The app will confirm that the device has been added

You can now:

- Rename the device
- Share access with other users
- Begin controlling and scheduling your heating

Using the Smart Life App

The Smart Life app allows you to control your heater and manage multiple connected devices from one place.

Device Status

The status of your heater will be displayed in the device list:

- Offline – The device is not connected and cannot communicate with the app
- Turned Off – The heater is in standby mode
- Turned On – The heater is actively heating

Controlling the Heater

When the heater is online, tap the device name to access the control interface, where you can adjust settings and operate the heater.

You can change the heater's operating mode by tapping the **mode button** within the app.

To adjust the temperature for the selected mode, use the “+” and “-” buttons.

Note: If the heater is shown as offline, it cannot be controlled through the app until the connection is restored.

Important Notes

- Ensure your smartphone is connected to your WiFi network before starting the setup
- Keep your phone close to the heater during the connection process
- If the connection fails, repeat the steps and ensure the WiFi icon is flashing
- Follow all on-screen instructions in the app carefully

Alexa Voice Control

You can use Alexa to control your heater using simple voice commands.

Before using Alexa voice control, ensure the heater has already been connected to the **Smart Life app**.

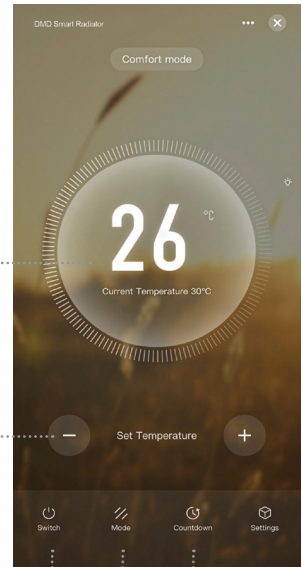
You will also need the **Amazon Alexa app** and an Alexa-enabled device, such as an **Amazon Echo**, if you want to use voice commands.

Setting Up Alexa

1. Download the Amazon Alexa app from the App Store, Google Play, or Amazon app store.
2. Open the Alexa app and follow the on-screen instructions to set up your Echo device.
3. In the Alexa app, go into the three lines at the bottom of the screen (Fig. 1) to locate 'Skills and Games'. Search Smartlife. Select the one with the blue and white house icon.

Temperature
Display

Adjust
Temperature



ON/Off Select
 Mode Timer/
 Child Lock

4. Enable the Smart Life skill. You will be redirected to the Smart Life login page.
5. Enter the same Smart Life account details used to connect the heater, then follow the on-screen instructions to complete linking.
6. Once linking is complete, Alexa will discover the heater through the Smart Life app.
7. You can now control the heater using voice commands such as:

“Alexa, turn on the bedroom heater.”

“Alexa, turn off the bedroom heater.”

“Alexa, set the bedroom heater to 25 degrees.”

“Alexa, increase the bedroom heater temperature.”

“Alexa, decrease the bedroom heater temperature.”

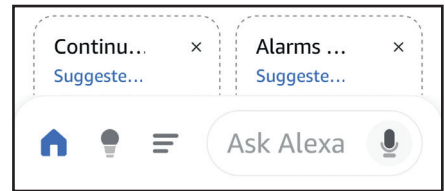


Fig. 1

Scheduling Your Heating

The Smart Life app allows you to programme your heater to automatically turn on or off at specific times. This helps you maintain a comfortable environment while improving energy efficiency.

Understanding Scheduling

Scheduling works by creating events.

Each event tells the heater to either turn on or off at a set time.

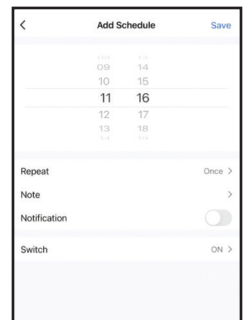
You can create:

- **One-time events** – used as a temporary timer
- **Repeating events** – used to create a regular heating schedule (e.g. daily or weekly)

You can create multiple events to suit your routine throughout the day or week.

Creating a Schedule Event

1. Open the **Smart Life** app and select your heater from the device list.
2. Navigate to the **schedule or timer section** within the app.
3. Select the option to **add a new event**.
4. Set the **start time** for when you want the heater to turn on or off.
5. Choose how the event should repeat:
 - Select “**Only Once**” for a one-time timer
 - Or choose specific days of the week for a repeating schedule
6. Select the action for the event:
 - **Turn On** – the heater will start operating
 - **Turn Off** – the heater will stop operating
7. Confirm your settings and save the event.



Managing Your Schedule

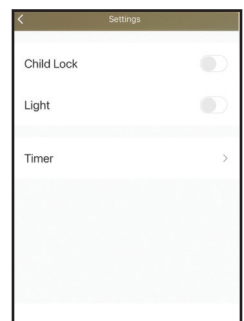
- All created events will appear in your schedule list within the app
- You can manage your schedule by:
 - Turning events on or off using the toggle switch
 - Editing an existing event
 - Deleting an event if it is no longer needed

Deleting a Scheduled Event

To delete a scheduled event, locate the event in the schedule list.

Swipe left on the event, then tap Delete.

The event will be removed from your schedule and will no longer control the heater.



How Scheduling Works

- The heater will automatically carry out each scheduled event at the set time
- A beep will sound when a scheduled event starts
- The heater will operate using the **last selected mode and temperature settings**

Important:

- The heating mode (Eco, Comfort, Anti-frost) cannot be scheduled
- Only the **on/off function** is controlled by scheduling
- If you manually change the heater settings during a scheduled period, the heater will continue operating with the updated settings until the next scheduled event occurs
- Ensure all events are correctly saved in the app to activate the schedule
- If the heater is offline, scheduled events may not operate as expected

Troubleshooting

Issue	Possible Cause	Solution
Heater does not turn on	• Not plugged in or power off • Power switch is off • Child lock activated	• Ensure the heater is plugged into a working socket • Press the power button to turn on the heater • Disable the child lock using the control panel or remote
Heater is not heating	• Heater in standby mode • No mode selected • Temperature set too low • Anti-frost mode active	• Ensure the heater is switched on • Select Eco, Comfort, or Anti-frost mode • Increase the temperature setting • Heater only operates below 5°C in this mode
Heater switches off unexpectedly	• Timer is set • Scheduled event in app • Overheating protection triggered	• Check and adjust the timer settings • Review and adjust app schedule • Ensure heater is not covered and has adequate space
Remote control not working	• Out of range • Batteries low or not installed • Obstruction between remote and heater	• Use within 2 metres of the heater • Replace or install batteries correctly • Remove any obstacles
WiFi connection fails	• WiFi icon not flashing • Incorrect WiFi password • Connection mode issue • Device too far from router	• Put heater into pairing mode • Re-enter correct password • Switch between slow and fast flashing modes • Move closer to router during setup
Heater appears offline in app	• No internet connection • Heater powered off • Connection lost	• Check WiFi/network connection • Ensure heater is switched on • Reconnect the heater in the app
App cannot control heater	• Device offline • App not responding	• Ensure heater is connected to WiFi • Restart the app
Display light not working	Display turned off	Press and hold the display light button to turn it back on
Unusual smell during first use	Initial operation	This is normal; ensure room is well ventilated

Cleaning & Maintenance

- Unplug the heater and allow it to cool completely before cleaning.
- Wipe the radiator with a soft, slightly damp (not wet) cloth.
- Do not use excessive water when cleaning.

WARNING: Never immerse the heater in water. Do not use detergents, solvents or abrasive cleaners. Do not allow water to enter the heater through any openings.

- Clean the heater regularly to prevent dust build-up
- Ensure the heater has fully cooled before storing.
- Store the heater in a clean, dry indoor location.
- Do not store in damp or humid environments.

Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

WEEE



The WEEE symbol  on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

IMPORTANT: ADDITIONAL SAFETY INFORMATION

Warning: This product is not intended for use by children or individuals with reduced physical, sensory, or mental capabilities unless supervised by a responsible adult. Small parts may present a choking hazard. Always keep out of reach of children.

Technical Specifications

Product Name:	DMD Full Cover Radiator with WiFi Control
Supplier Code:	DMD187
Voltage:	220-240V~50/60Hz
Wattage:	2500W
Cable Length:	1.5m
Max Temp Setting:	50°C
Min Temp Setting:	15°C
Max Time:	24hrs
Remote Control Battery:	1x 3V CR2025 (not supplied)



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