
Multi-surface Steam Mop

Information for use

Thank you for purchasing this Multi-surface Steam Mop from DMD Collective.

The DMD Multi-surface Steam Mop harnesses the power of steam to deliver a deep, hygienic clean. By converting water into heated steam, it effortlessly lifts dirt, grime, and bacteria from hard floor surfaces, tiles, grout, and much more.

Please read through all the information in this document and keep it for future reference.

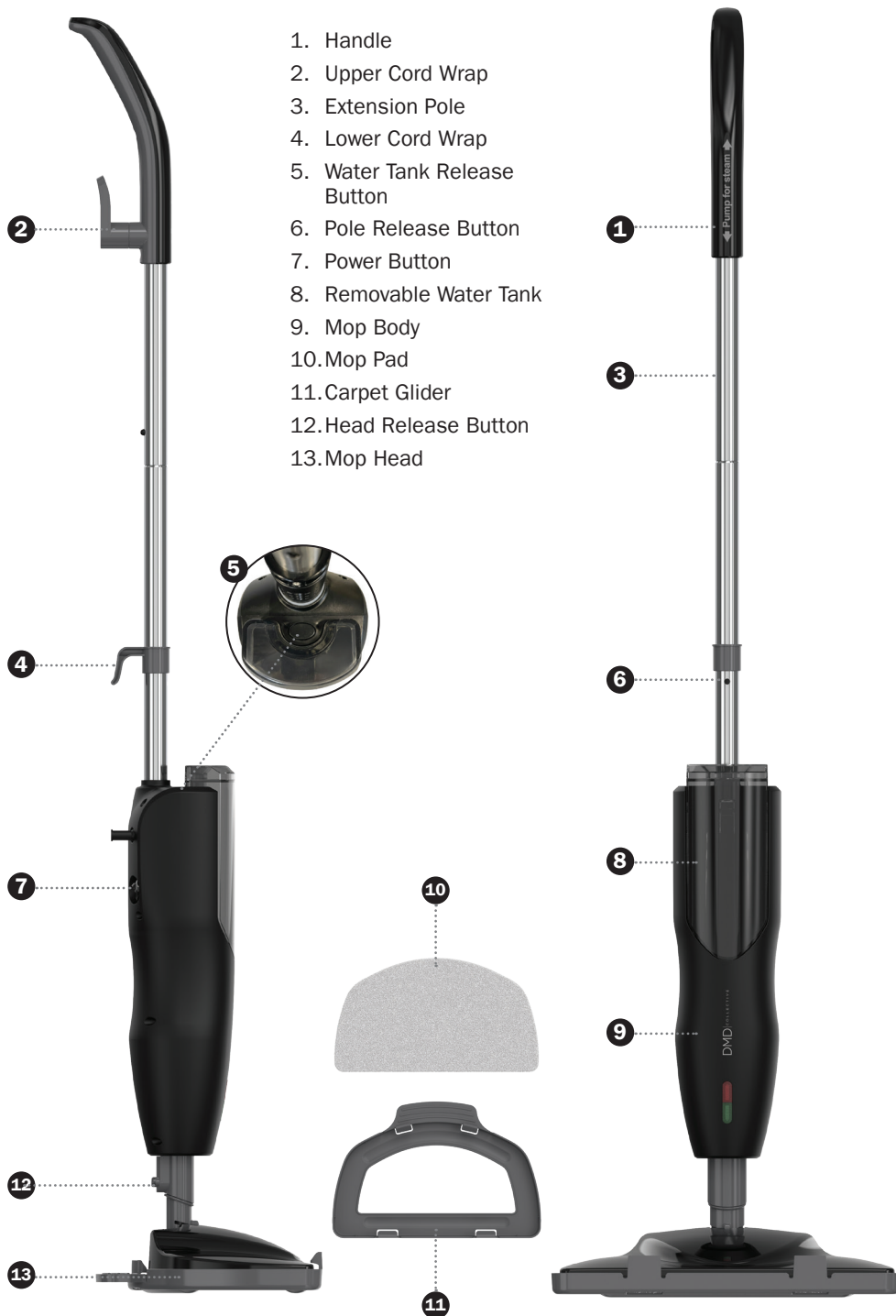


Health and Safety Guidelines

- Always unplug the unit when not in use, before cleaning, or when adding or removing parts. Please read the instructions carefully before using any appliance.
- Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
- Incorrect operation and improper use can damage the appliance and cause injury to the user.
- The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Check the power cord and adapter regularly for any damage. The cord or adapter will need to be replaced if it is damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take it in for examination and/or repair by an authorized service agent.
- To reduce the risk of electric shock, do not immerse or expose the assembly, adapter, or cord to water or any other liquid.
- Never immerse the unit in water or any other liquid for cleaning purposes. Do not reach for an appliance that has fallen into the water. Unplug immediately.
- Remove the adapter from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains.
- Injury, fire, or electric shock could result from the use of accessory attachments that the manufacturer has not approved or supplied.
- Do not let the cord hang over the edge of a table or counter.
- Ensure that the cord is not in a position where it can be pulled inadvertently.
- Do not allow the cord to touch hot surfaces, and do not place it on or near a hot gas or electric burner or a heated oven. Do not place the unit on a hot surface.
- This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended purpose.
- Do NOT carry the unit by the power cord.
- Do not leave this appliance unattended during use. An appliance should never be left unattended when plugged in.
- The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use or for repairs carried out by unauthorised personnel.
- In the event of technical problems, switch off the appliance and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment, or repair.
- Always insist on the use of original spare parts. Failure to comply with the above-mentioned precautions and instructions will affect the safe operation of this machine.
- We do not recommend using extension cords with this product.
- **WARNING: Risk of burns or scalding. Steam emitted from the steam mop is very hot. Use caution at all times.**
- DO NOT use the steam mop on leather, wax-polished furniture or floors, synthetic fabrics, velvet, or other delicate, steam-sensitive materials, as damage may occur.
- DO NOT add cleaning solutions, vinegar, perfumes, oils, or any other chemicals to the water tank, as this may damage the appliance or make it unsafe for use.
- If you live in a hard water area, it is recommended to use distilled water to help maintain performance and reduce mineral build-up.

- DO NOT leave the steam mop in one spot with the mop pad attached, as heat and moisture may damage flooring surfaces.
- Before removing the mop pad, ALWAYS unplug the steam mop and allow it to cool completely.
- ALWAYS unplug the steam mop before cleaning. Clean the exterior using a dry or slightly damp cloth only. DO NOT pour water onto the appliance or use alcohol, benzene, or paint thinner.
- Use extreme caution when cleaning stairs to avoid injury or damage.
- NEVER use the steam mop without the mop pad properly attached.
- Keep your work area well lit to ensure safe operation.
- Store the steam mop indoors in a cool, dry place.
- To avoid circuit overload, DO NOT operate another appliance on the same electrical socket at the same time.
- To prevent scalding injuries, ALWAYS unplug the steam mop and allow it to cool before removing or changing mop heads, accessories, or mop pads.
- This steam mop is designed to clean hard floor surfaces that can withstand high heat. DO NOT use on unsealed wood or unglazed ceramic floors, as damage may occur.
- On surfaces treated with wax or some no-wax floors, the sheen may be removed by heat and steam. Always test on a small, inconspicuous area before full use.
- Always follow the use and care instructions provided by your flooring manufacturer before cleaning.
- DO NOT use the steam mop near children. Keep it out of reach and ensure it is not used as a toy.
- NEVER leave the steam mop unattended while it is plugged in. Always unplug when not in use or before servicing.
- DO NOT use the steam mop for space heating purposes.
- DO NOT use the steam mop outdoors. This appliance is intended for indoor household use only.
- DO NOT leave the steam mop unattended when plugged in. Always unplug from the electrical outlet when not in use and before maintenance.
- Close supervision is necessary when the steam mop is used near children, pets, or plants.
- Use the steam mop ONLY as described in this instruction manual.
- Use ONLY manufacturer-recommended accessories and attachments.
- DO NOT insert any objects into the steam nozzle openings. Discontinue use if the nozzle becomes blocked.
- DO NOT place hands or feet under the steam mop while in use, as it becomes very hot.
- Use the steam mop ONLY on flat, horizontal floor surfaces. DO NOT use it on walls, countertops, or windows.
- Keep the steam mop away from children during use and while cooling down.
- To avoid scalding injuries, ALWAYS unplug the steam mop and allow it to cool before removing or changing mop heads, accessories, or mop pads.
- Your steam mop is designed to clean hard floor surfaces that will withstand high heat. DO NOT use on unsealed wood or unglazed ceramic floors. On surfaces treated with wax or some no-wax floors, the sheen may be removed by heat and steam. Always test an isolated area before cleaning and follow the flooring manufacturer's care instructions.

Product Overview



Assembling Your Steam Mop

- Ensure the steam mop is unplugged before assembly
- Do not fill the water tank while plugged in
- Allow the unit to cool before handling
- Use water only – do not add chemicals

Attach the Handle

1. Align the handle with the extension pole.
2. Press the metal button on the pole and slide the handle into place until it clicks.
3. Check it is secure before continuing.

Connect the Pole to the Main Body

1. Insert the assembled pole into the top of the steam mop body.
2. Push down firmly until it clicks into place.
3. Ensure it is fully locked and does not move.

Attach the Mop Head

1. Push the mop head into the bottom of the unit until it clicks into place.
2. To remove, press and hold the release button and pull the head away.

Attach the Mop Pad

1. Place the mop pad on the floor.
2. Position the mop head over the pad and press down firmly to attach.

Using Your Steam Mop

- CAUTION: Do not scrub one area for an extended period of time, as this may damage the floor surface.
- Ensure the steam mop is unplugged before removing or filling the water tank.
- Do not use the steam mop without attaching the mop pad and filling the tank with water.
- Use distilled water in hard water areas to help maintain performance.
- Sweep or vacuum floors before use for best results.
- Allow the mop to cool for 2–3 minutes before removing the mop pad.
- Do not leave the steam mop with a damp or wet pad on the floor for extended periods.

Filling the Water Tank

1. Press the Water Tank Release Button to remove the water tank.
Ensure the steam mop is unplugged.
2. Remove the cap or seal from the bottom of the tank. Fill the tank with clean water (distilled water is recommended).
3. Slide the water tank back into the unit until it clicks securely into place.



Water Tank Seal

How to Produce Steam

1. Unwrap the power cord fully and plug it into a suitable electrical outlet. Switch the unit on using the power button. Allow approximately 30 seconds for the steam mop to heat up.
2. Gently pump the handle in a downward motion several times. This action will begin to release steam as you move the mop.
3. Begin cleaning using a forward and backward motion. This natural movement will continuously produce steam.
4. When the water tank is empty, the steam mop will stop producing steam. Unplug the unit before removing and refilling the water tank.



Washable Mop Pad

These reusable mop pads are designed for easy attachment and effective cleaning. The microfibre material helps absorb moisture, trap dirt, and loosen stubborn stains.

Ensure the side of the mop pad with the care label is attached to the mop head.



Pad Care Instructions

- Machine wash separately using warm water and liquid detergent.
- Do not use bleach, powdered detergent, or fabric softeners, as these may damage the fibres or reduce performance.
- Line dry or tumble dry on a low setting to maintain fabric quality.
- Loose fibres may appear over time due to normal wear. Do not pull them, as this may damage the pad. Trim carefully with scissors if needed.
- For best results, replace mop pads every 3 to 4 months, depending on usage. Regular washing and use may gradually reduce absorbency and cleaning performance.

Carpet Glider

- The carpet glider should only be used when cleaning carpets with steam.
- Attach the carpet glider to the mop head when using the steam mop on carpeted surfaces. Do not use the carpet glider on hard floors, as this may cause damage.



Maintaining Your Steam Mop

- To reduce the risk of electric shock or unintended operation, always unplug the steam mop before cleaning or maintenance.

After Use & Storage

- Unplug the power cord from the wall outlet.
- Wrap the cord securely around the cord hooks.
- Place the steam mop in an upright position by raising the handle until the pole is straight and locked in place.
- After cleaning, allow 2–3 minutes for the mop pad to cool before touching it.
- Once cooled, remove the mop pad by: Stepping on the tab and lifting the mop head, or gently pulling the pad away from the mop head.
- Ensure the steam mop is locked in the upright position. Store in a cool, dry place such as a cupboard or corner of a room.

Maintaining Steam Performance

- If you are using hard water, mineral build-up may occur over time.
- This helps prevent blockages that may reduce steam output.

Troubleshooting

Problem	Cause	Solution
Steam Mop will not turn on	• Not plugged in • Electrical issue • Internal fault	• Plug securely into outlet • Check fuse or circuit breaker • Contact customer service
Steam Mop will not produce steam	• Water tank empty • Steam system not primed	• Fill the water tank • Pump the handle several times
Steam Mop leaves water on the floor	• Mop left on floor with wet pad • Using tap water • Tank cap loose	• Do not leave mop resting on floor • Switch to distilled water • Secure the water tank cap
White spots on floor	Hard water residue	Switch to distilled water
Floors cloudy or streaky	• Dirty mop pad • Detergent residue • Grease buildup • Mop left in one spot • Residue from cleaners	• Replace mop pad • Wash pad with liquid detergent • Clean floor with degreaser first • Keep mop moving • Steam clean again
Mop difficult to push	Mop pad not attached correctly	Reattach mop pad

Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

WEEE



The WEEE symbol  on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

IMPORTANT: ADDITIONAL SAFETY INFORMATION

Warning: This product is not intended for use by children or individuals with reduced physical, sensory, or mental capabilities unless supervised by a responsible adult. Small parts may present a choking hazard. Always keep out of reach of children.

Technical Specifications

Product Name:	DMD Multi-surface Steam Mop
Supplier Code:	DMD185
Voltage:	220-240V~,50-60Hz
Output Wattage:	1300W
Peak Wattage:	1365W
Tank Volume:	350ml±20g
Amps:	6A
Cable Length:	5m



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