DMD
COLLECTIVE

1000W Electric Glass Panel Heater

with WiFi Control

Introduction

This glass panel heater complements any room with its tempered glass finish and modern LED display, which can be turned off while in use. It can be left freestanding by attaching the feet provided, or it can be easily fixed to the wall using the mounting parts included.

Additionally, the glass panel heater connects through Wi-Fi to a Smart Life app on your smartphone or tablet. Enabling you to control your heating from anywhere at any time. Also, there is an LED touch-screen display to control the mode, temperature, and timer settings when you are at home.

With the 24-hour timer, the glass panel heater can work around your lifestyle. Set a different heat setting for every hour of the day to suit your daily routine.

Most importantly, save on inflated bills using this 1000-watt energy-efficient heater to avoid wasted energy by controlling all aspects of heating around your home.

Before you use this product, please read through all the information in this document and keep it for future reference.

Declaration of conformity

Product: Electric Glass Panel Heater with WiFi Control
Model No: DMD139/DMD193

Manufacturer: **The Ace Supply Company Ltd T/A Streetwize;** Suite GA, Marsland House, Marsland Road, Sale M33 3AQ

EU Authorized Representative : **Ace Supply Co (Europe) Ltd;** 25 Herbert Place, Dublin 2. DO2 AO98 Republic of Ireland.

This declaration is issued under the sole responsibility of the manufacturer.

The object of the declaration described above is in conformity with the relevant EC Directives:
2014/30/EU (EMC) 2014/35/EU (LVD) 2011/65/EU (RoHS) 2009/125/EC (ErP) + Regulation (EU) 2015/1188

Signed for and on behalf of: The Ace Supply Company Ltd T/A Streetwize
Place of Issue: Manchester

Name: Lesley Cooper
Position: QC Manager Signature:

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2021 No. 745 The eco-design for Energy-Related Products and Energy Information Regulations 2021
2016 No. 1091 Electromagnetic Compatibility Regulation 2016
2016 No. 1101 The Electrical Equipment Safety Regulations 2016
2012 No. 3032 The Restriction of the Use of Certain Hazardous Substances in Electrical & Electronic Equipment Regulations 2012

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Safety Instructions

- Read the manual before you use the heater. Keep the manual and ensure it stays with the heater if you give it to a new owner.
- Before use, check that the heater and all supplied accessories are complete and intact.
- The heater must be installed as per the installation instructions. The heater must be plugged into a socket that meets the following requirements: AC 230V, frequency 50/60 Hz.
- The heater is only suitable for indoor use. The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Do not leave the heater unattended during use. Keep the heater out of the reach of children because of the risk of burns.
- Do not use an external controller with the heater. The heater must not be left on when it is unattended.
- Do not use the heater near flammable or explosive materials; there is a risk of fire or explosion.
- Inserting items into the protective grill of the heater is strictly prohibited because of the risk of electric shock.
- Do not touch the metal housing, as it will get hot when the heater is in use, posing a risk of burns. Set aside some time to let the heater cool before you turn it off and store it.
- Unplug the heater if it is going to be out of use for a long time.
- Prior to each use of the electric heater, make sure it is in good condition and intact. Do not plug in or use the heater if the casing, wire, or plug are damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take the appliance to an authorised service facility for examination, adjustment, or repair.
- Disconnect the plug from the socket when moving or cleaning the heater. When disconnecting, first turn off the switch, then unplug the plug. Do not yank the cable.
- Demolition of the electric heater without authorization is strictly prohibited. Please look for professional service personnel if the heater is damaged.
- The product is limited to home use only.
- During use, do not let bare skin touch the surface of the appliance to reduce the risk of burns.
- Do not share the heater’s socket with other appliances; there is a risk of fire due to excessive load.
- Caution: Never cover the heater. Covering the heater risks overheating and fire.
- The heater must not be located immediately below an electrical socket or outlet.

- To prevent a hazard, a service representative, or someone else similarly qualified must replace the supply cord if it is damaged.
- Avoid the use of an extension cord, as this may overheat and cause a fire risk.
- Never place the heater where it may fall into a bathtub or any other body of water.
- Do not use the heater in the immediate area of a bath, shower, or swimming pool.
- Children 8 years of age and older should only use this appliance if they are being supervised and instructed on how to use it safely.

Installation Instructions

Before installing, check that all parts are complete and the product is intact.

If you want to use the electric heater freestanding, please fit it with the feet provided with the heater, following the instructions below. Make sure the heater is placed on a level, stable, and clean surface.

Freestanding Installation

1. Put the product upside down on a soft cotton cloth or carpet.
2. Fix the feet to the base of the heater using the screws provided.

Wall Mounted Installation

Please read and understand these wall mounting instructions before attempting any fitting of this product. Choose a place to wall mount the heater; do not install it below curtains or sockets.

1. Take out the two brackets (Fig. 1), 4 screws, and 4 wall plugs, and make 4 holes in the wall, as shown in Fig. 2.
2. Drill two holes with a distance of 155 mm on the same level, followed by another hole with a vertical distance of 25 mm, an 8 mm diameter, and a depth of 30 mm. Make sure the brackets are more than 400 mm above the floor.

Fig. 1

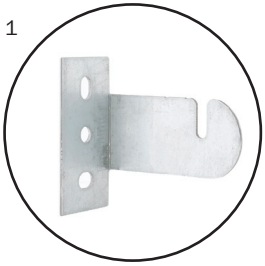


Fig. 3

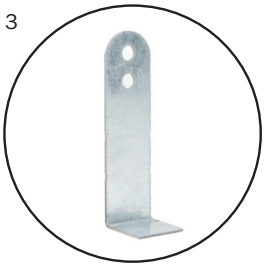
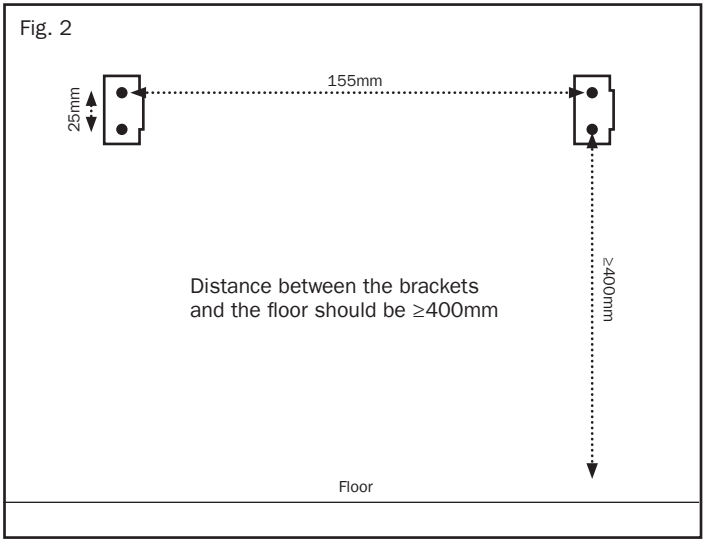


Fig. 2



3. Place the wall plugs into the four wall holes, then attach the brackets with screws. Ensure that you screw the brackets tight.
4. Turn the heater upside down, remove the two support brackets (Fig. 3), and fix each bracket using one small screw into the holes in the heater's bottom (the ones where the feet are attached), as shown in (Fig. 4).
5. To fix the the heater on to the wall, hold the sides of the product and position the bracket slots on the back of the product (Fig.5) to line up with the bracket hooks on the wall. Then push the unit on to the bracket hooks and slide in the direction of the arrow (1) until the unit sits securely on the bracket hooks. The hook brackets on the base of the unit are there to provide a spacer so the unit sits off the wall.

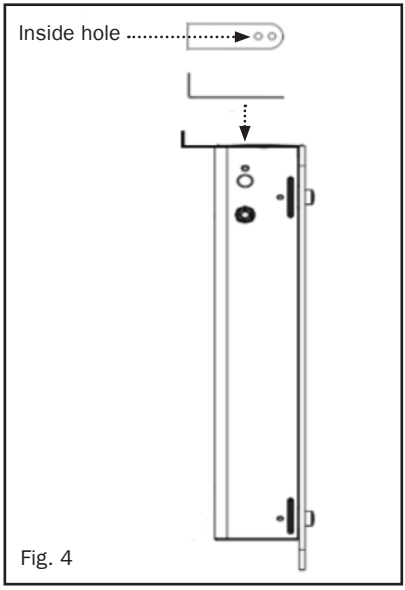
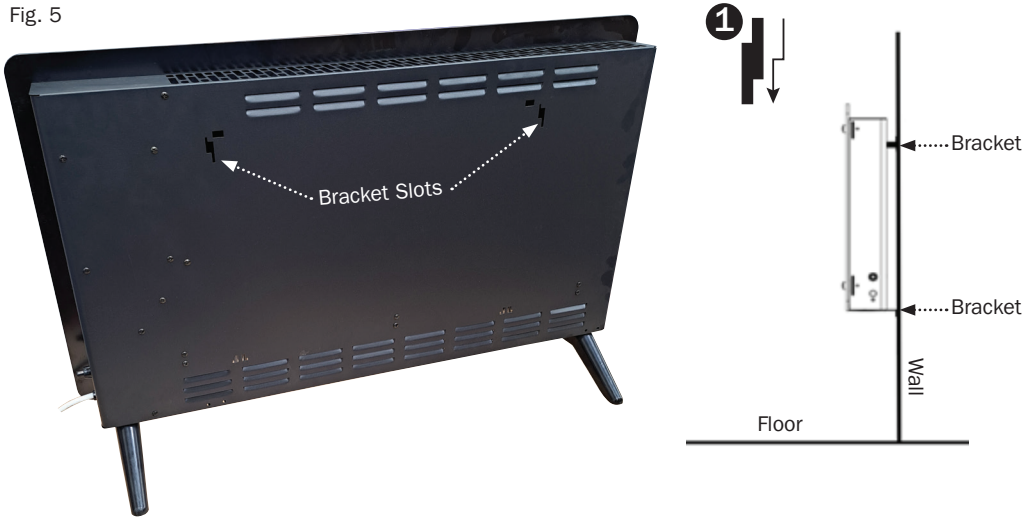


Fig. 4

Fig. 5

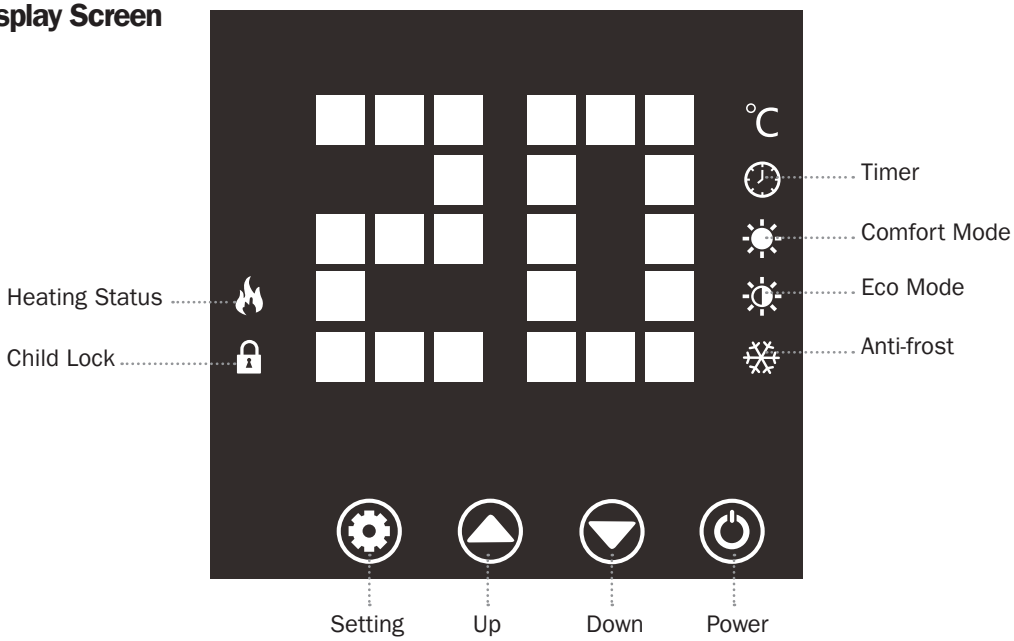


Please Note:

- To avoid damaging any cables or pipelines, carefully inspect the wall before drilling. Remember that the screws on the wall should be fixed and firm to ensure the safe installation of the electric heater.
- The safe distance for the wall mounting installation height is at least 15 cm or more from the ground and no less than 50 cm away from the ceiling.

Using the Heater

Display Screen



Heater Control

1. **POWER (ON/OFF):** Plug in the heater, the heater starts on standby mode, displaying the power icon. Touch the power icon to heat up to 1000W (Comfort Mode), the Comfort Mode icon lights up & the LED display shows the current temperature and time.

2. **SETTING:** Press to choose the mode you like (Anti-frost, Eco or Comfort heating mode), once a certain mode is chosen, the corresponding icon will light up.

Anti-frost: The heater will start automatically when the temperature is below 5°C, when the temperature reaches 7°C approx, the heater will stop.

Eco: The heater works continuously at 500W (lower power).

Comfort: The heater works at 1000W (full power). Under both heating modes, you can set the temperature.

TEMPERATURE: In Eco and Comfort Mode, you can set the temperature. Press the setting icon, then touch up or down to set the temperature you want. 10 seconds is the maximum time that the heater allows you to change the temperature; if it takes more than 10 seconds, the heater will fix to the temperature you're on. The heater works in the environment temperature range of -20 to 35°C; the temperature range you can set is 15-50°C. When the environment temperature is around 2°C higher than the set temperature, the heater stops heating and when 2°C below, it starts to heat again.
Please Note: The temperature cannot be adjusted in anti-frost mode.

TIMER: To set the timer, press the Setting icon; the time display 00 flashes; touch the Up or Down buttons to adjust the time; under timing status, the icon glows. The maximum time you can set is 24hrs. In Anti-Frost mode, you can set when to start the heater; when the time is up, the heater will start to work in Comfort Mode. The heater will heat until the time has elapsed and then return to Anti-frost mode.

CHILD LOCK The child lock will turn on automatically about 40 seconds after the heater goes into standby mode. When the child lock is active, the control panel will not respond to normal button presses and the child lock icon will appear on the display.

To turn the child lock off: Press and hold the Up & Down buttons together until the child lock icon disappears.

Once the icon turns off, normal control of the heater will resume.

3. **POWER (ON/OFF):** To turn off the heater, press the Power icon. The heater will stop working, and the LED display will only show the power icon. Please unplug the heater if you do not want to use it.

Connecting to WiFi

1. Download the Smart Life app from Google Play or Apple App Store. Or scan the QR code. Take a screenshot of the code. Select the image with the QR code. Tap and hold the QR code until a pop-up appears with the link or action to open the file.

2. Download and install the app. If you don't already have a Smart Life account, you can create one by tapping Register. The device will automatically determine your country, but you can change this if necessary. Enter your phone number or email address. You will receive a verification code on your phone if you enter your phone number. Enter this number to verify, then create a password. If you enter your email address, you'll just need to create a password.

3. To add your heater to the app, first put it in Wi-Fi connection mode. The heater is in Wi-Fi connection mode when the Wi-Fi icon is flashing. If the Wi-Fi icon is not flashing, go to standby mode and hold down the ON/OFF button for three seconds.

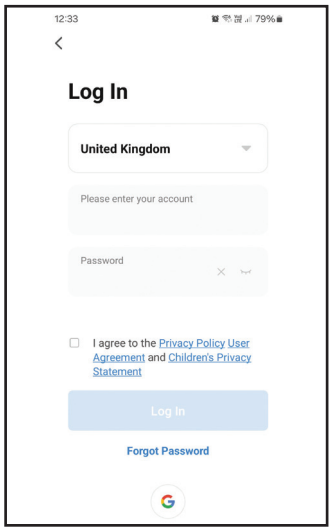


Fig. 6

4. Once the icon is flashing, go to the home page of the app, press the top right-hand corner +, and select 'Add Device.' You should see the device pop up in nearby devices; if you do, select it and add your Wi-Fi details (Fig. 7).
If not, scroll to 'Add Manually' - Small Appliances—then select Heater (Wi-Fi) and confirm that the indicator is flashing. The app will then prompt you to enter your Wi-Fi password. This allows the app to find the heater nearby (Fig. 8-9).

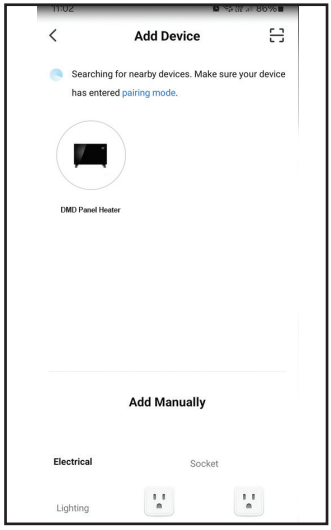


Fig. 7

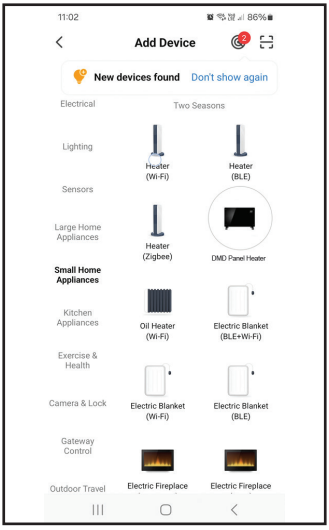


Fig. 8

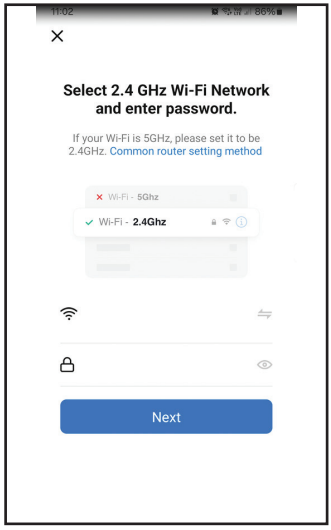


Fig. 9

5. The app will then ask you to confirm the indicator is blinking (Fig. 10).
   PLEASE NOTE: If the heater is failing to connect, press and hold the ON/OFF button for three more seconds. It will then switch to its secondary connection mode. The heater has two connection modes: one where the WiFi icon flashes slowly (once per second) and one where the WiFi icon flashes fast (three times per second). Most devices will connect in fast-flashing mode (Fig. 11).

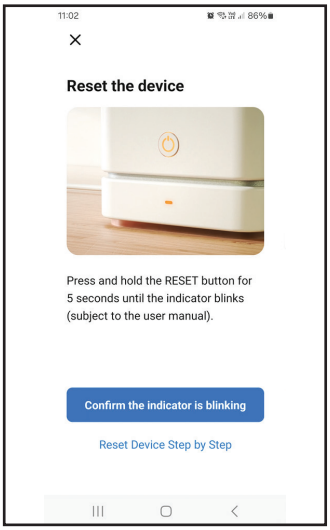


Fig. 10

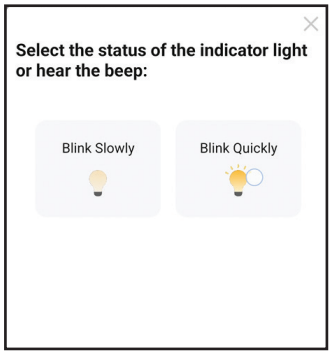


Fig. 11

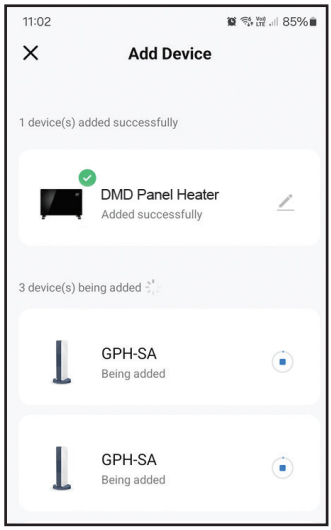
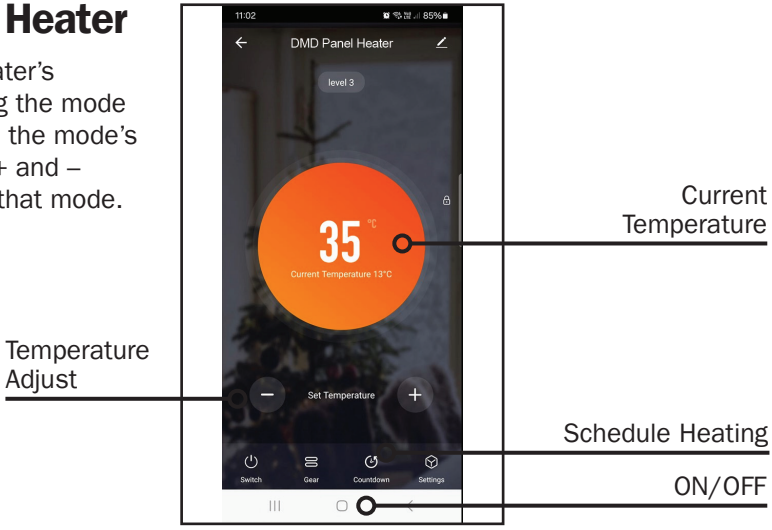


Fig. 12

6. When connected, the heater emits a beep and displays a solid Wi-Fi icon
   The app will confirm the addition of the heater (Fig. 12). You can now name the device, share it with family members, or proceed to schedule your heating.

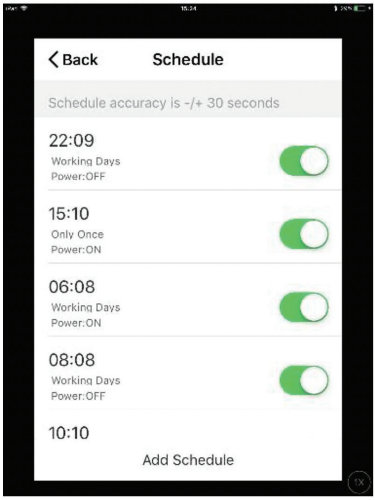
Controlling the Heater

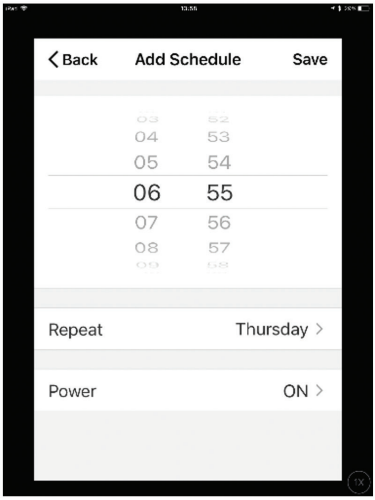
You can change the heater's current mode by tapping the mode buttons. You can adjust the mode's temperature using the + and – buttons when you're in that mode.



Schedule your Heating

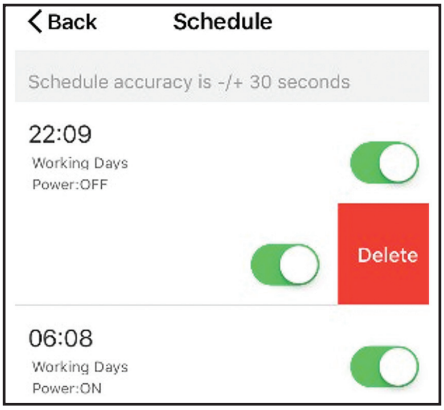
On the home page, select “Countdown”—from there, you can customise your heating by creating a schedule of timers that turn the heater on and off. The timers can be either temporary or recurring, so the heater turns on at the same time every week. You can set an unlimited number of timers that turn the heating on and off throughout the week.





To schedule heating, you must set a start time and choose whether you want it to repeat. Select “Only Once” if you just want to set a timer for now. If you want the event to repeat, select which days it will occur. Finally, choose whether you want the heater to switch on or off. Make sure you confirm your settings at every stage and press “Save” to save the timer.

Each timer will appear on your schedule. You can activate and deactivate events using the toggle. You can also delete events by swiping left and tapping Delete.



The heater will beep when it starts a new heating schedule. You cannot schedule mode changes; the heater will heat at its last set mode. Note that if you change the heater’s setting during an event—i.e., turning it on when it is scheduled to be off—the heater will remain as it is until the next scheduled event.

Alexa Voice Control

You can use Alexa to control your heater using simple voice commands.

Before using Alexa voice control, ensure the heater has already been connected to the **Smart Life app.**

You will also need the **Amazon Alexa app** and an Alexa-enabled device, such as an **Amazon Echo**, if you want to use voice commands.

Setting Up Alexa

1. Download the Amazon Alexa app from the App Store, Google Play, or Amazon app store.
2. Open the Alexa app and follow the on-screen instructions to set up your Echo device.
3. In the Alexa app, go into the three lines at the bottom of the screen (Fig. 1) to locate 'Skills and Games'. Search Smartlife. Select the one with the blue and white house icon.
4. Enable the Smart Life skill. You will be redirected to the Smart Life login page.
5. Enter the same Smart Life account details used to connect the heater, then follow the on-screen instructions to complete linking.
6. Once linking is complete, Alexa will discover the heater through the Smart Life app.
7. You can now control the heater using voice commands such as:

“Alexa, turn on the bedroom heater.”

“Alexa, turn off the bedroom heater.”

“Alexa, set the bedroom heater to 25 degrees.”

“Alexa, increase the bedroom heater temperature.”

“Alexa, decrease the bedroom heater temperature.”

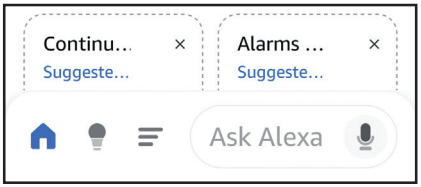


Fig. 1

Cleaning and Care

Maintenance

Always disconnect the appliance and let it completely cool before any maintenance. Use a vacuum cleaner to remove dust from grilles. Clean the outside of the unit with a damp cloth, and then dry it with a dry cloth. Never immerse the unit in water or let water drip into the unit.

Storing

Always disconnect the appliance and let it completely cool before storing it. If you do not use the device for a long period of time, put the unit and the instruction manual back in the original carton and store them in a dry and ventilated place. Do not place any heavy items on top of the carton during storage, as this may damage the appliance.

Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

WEEE

The WEEE symbol on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

IMPORTANT: ADDITIONAL SAFETY INFORMATION

Warning: This product is not intended for use by children or individuals with reduced physical, sensory, or mental capabilities unless supervised by a responsible adult. Small parts may present a choking hazard. Always keep out of reach of children.

Technical Specifications

Product name	Electric Glass Panel Heater with WiFi Control
Supplier code	DMD139/DMD193
Voltage/Ampage	Input: 230V AC~ 50/60Hz
Power	1000W
Size	50(H) x 48(W) x 8(D) cm
Weight	5kg

Ace Supply Co Ltd., Suite GA, Marsland House, Marsland Road, Sale M33 3AQ

For Product Support:
support@dmdcollective.co.uk

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www.dmdcollective.co.uk